RACAA/RACSA Meeting
July 8, 2007

Dr. Tom Maier
Interim Vice Chancellor/ClO
I heard your company is funding terrorists. Very indirectly.

And they aren't the bad kind of terrorists. They're more like rebels who sometimes do terrorist things.

How did they brainwash you so fast?

Iran supplied them with PowerPoint.

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Agenda

• OIIT Organization
  • Assessment
  • Reorganization

• Major Systems Update
  • Data Warehouse
  • Instructional Technology
  • Banner
  • PeopleSoft

• OIIT Strategic Goals
Organizational Assessment

- Is properly aligned with customer needs
- Delivers a high-quality, value-added service
- Has available a set of metrics to measure service
- Has a better governance process for decision-making
- Possesses a foundation for planning efforts
Reorganization

Functional Organizational Chart

Compliance

VC CIO

Governance

Associate Vice Chancellor Services

Associate Vice Chancellor Operations
Reorganization

• Action Steps
  • Positions
    • 2 Sr. Management
    • Information Security
    • Executive Directors
    • For USO Divisions
  • Services Catalog
Major Systems

Data Warehouse

- ADM workshop held end of June with 7 institutions
- Successful data certification of official reports between legacy systems and ADM
- Data quality better in ADM than legacy for some subsets of data
- No show stoppers identified
- Communication of known issues will be distributed to all institutions
- ADM will be the system of record for summer reporting and for subsequent terms
Major Systems

Data Warehouse

- Data Marts
  - Academic
  - Financials
  - HR

Metrics

- Creating Academic Data Mart that will remove two legacy databases, improve data quality, enhance reporting, and reduce processing time.
- Enhanced Financials Data Mart with detail to support new periodic campus budget reporting requirements
- Improved performance for Human Resources Data Mart cutting submission times in half on average and by one third for larger institutions.
Major Systems

Instructional Technology
• Vista
• eCore
• Collaboratives
• Learning Object Repository
• GeorgiaONmyLINE

Metrics
• 160K students served with 97.1% uptime
• eCore registrations up 13%
• WebMBA and European Union collaboratives enrollment capped. WebBSIT up 33%.
• LOR up from 101 to 300 objects. More to be added with SREB SCORE project.
• GOML RFP release, Searchable Catalog, MEd Franchises, Six Sigma application
Major Systems

Banner
- GaBEST Model
- Student System

Consolidation

Metrics
- Upgrade to V 7.X completed on time and on budget
- Additional modules under consideration - DegreeWorks, Enrollment Management
- Six campuses supported. Adding four more this year.
Major Systems

Oracle/PeopleSoft
- Human Resources and Payroll
- Financials

Metrics
- 32 sites served
- Adjustments to MFE
- New self-service functionality in HRMS
- Financials Upgrade and self-service, Payment and eProcurement
## Goals: Internal Strategic

<table>
<thead>
<tr>
<th>Title</th>
<th>Goal</th>
<th>Outcome</th>
<th>Metric</th>
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<tbody>
<tr>
<td>Continue with reorganization of OIIT</td>
<td>Complete majority of changes in structure by December 31, 2007</td>
<td>Most major areas of OIIT management will be realigned.</td>
<td>Metrics will be developed to determine effectiveness of new structures. These metrics will be used to make further changes going forward.</td>
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<td>Planning Update</td>
<td>Update IIT Strategic Plan – <em>Learning Without Limits</em> and couple this with a financial plan for System IIT services</td>
<td>Update strategic plan to ensure alignment with new System strategic plan and other System imperatives.</td>
<td>Will be used as a component in priority decisions and in the budget development process.</td>
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<td>Enterprise Architecture Review</td>
<td>To realign enterprise architecture to meet new goals and directions set by the planning process.</td>
<td>Technology stack for the System will be modified to produce improvements in service at lower cost.</td>
<td>As new approaches are implemented, metrics will be collected on performance and cost. These new approaches will be needed to effectively address new opportunities created by action plans coming from the new System Strategic Plan and from the Presidential Projects.</td>
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*QuickTime™ and a TIFF (LZW) decompressor are needed to see this picture.*
QUESTIONS?