Ex Libris Learning Center
Overview and Review
GIL Users Group Meeting 2011

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Ex Libris Learning Center

- Ex Libris Learning Center came to the attention of newest Acquisitions Department Head in seeking information about Voyager Acquisitions

- Ascertained Valdosta’s SupportWeb and Ex Libris Pivotal eService credentials didn’t allow access

- Submitted USGTrackIT HD ISSUE=343105 to the GIL Service Center staff and established that GALILEO Interconnect Libraries didn’t have access to the Ex Libris Learning Center
Ex Libris Learning Center

- Ex Libris Learning Center –
  http://www.exlibrisgroup.com/category/LearningCenter

- Viewed the Voyager - Pick and Scan sample lesson

- Visited the Ex Libris Learning Center Homepage -
  http://learn.exlibrisgroup.com/
  - Guest login permits viewing of lesson title catalog

- Viewed the YouTube Welcome
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- As directed e-mailed the learn@exlibrisgroup.com seeking cost information
- Ex Libris Learning Center – Registration – Published costs
- Tier One license purchase approved in December, 2010
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- The Learning Center is based on the Moodle learning management system, a popular open source course management system.

- Learning Center account creation as tied to an e-mail address is about personalization and facilitates communication with other Ex Libris clients. One person per user license. (Tier 1 license - Needed to provide two e-mail addresses for the creation of two Learning Center Accounts during the registration process.)

- Intent is to augment onsite or Web-based training that customer organizations receive upon implementing a new Ex Libris solution.
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• Acquisition Department Head reported reviewing the “Voyager Acquisitions Bibliographic Templates” (10 minutes in length) and reported then subsequently created a new template, shortly after receiving account welcome e-mail.
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- Voyager 7 Cataloging Opportunities: Three part session
  Total of 2 hours and 12 minutes

- Part 1 – 53 minutes
  - Search defaults, Item to Bib navigation, Suppressed record settings,
    ISBN/ISSN validation, Overlay and merge

- Part 2 – 50 minutes
  - Overlay and merge (continued), Batch suppress/un-suppress, Updated
tag tables

- Part 3 – 29 minutes
  - Functions in Acquisitions to know about, Learning More

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- Voyager 7 Acquisitions & Serials Total: Four part session
  Total of 1 hour and 48 minutes

- Part 1 – 22 minutes
  - Search defaults & Change location in PO

- Part 2 – 28 minutes
  - Changing Bibs and MFHDs for line items

- Part 3 – 23 minutes
  - ISBN/ISSN validation, Select multiple serials issues, & Identify suppressed records

- Part 4 – 35 minutes
  - Convert non-predictive to predictive components, Claim issues part of non-predictive components, Functions in cataloging to know about, Learning more

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• Voyager 7 Circulation: Two part session
  Total of 2 hours and 2 minutes

• Part 1 – 1 hour and 16 minutes
  • Search defaults, Copy and paste barcodes, Suppressed record settings, WebVoyage: a wee introduction

• Part 2 – 54 minutes
  • Edit hold and recall requests, Batch suppress and un-suppress, ISBN/ISSN Validation, Functions in cataloging to know about, Learning more
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- Immediate Action Steps that resulted from viewing 7.0 sessions
  - Local Handouts created detailing
    - Suppressed record colorization
    - Retain Last Search
    - How to copy a patron barcode
  - Voyager Manuals updated to Voyager 7.2 versions
  - Release Handbook 7.0.1 included screenshots of added functionality reviewed
More Action Steps that resulted from viewing

- Acquisition/Serials Security Profile – “Change Line item Bib record” toggled on for Acquisitions Department Head

- Bibliographic Record Duplicate Detection Merge profiles created
Overall Conclusion on the three Voyager 7 sessions

- Good resource for department heads, particularly new department heads
- Good resource for “Train-the-Trainer” model of training
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• Going forward from here

• Bottom Line
  • Recommending Learning Center Subscription Renewal for FY 2012

• Learn More – Ex Libris Learning Center brochure
  • http://www.exlibrisgroup.com/files/Customer_Center/LearningCenter/LearningCenterFactSheetDec2009.pdf

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