After the Dust Settles: OpenAthens Day-to-Day
Agenda

• Project background and pre-go live tasks
• Post-implementation changes required by the institution
• Impact on electronic resources workflow
• Impact on users
• Use of OpenAthens statistics
• Pros and Cons of using OpenAthens
• Wrap up/Q&A
What is OpenAthens?

• OpenAthens is a single sign on authentication system.
• Going forward, instead of using a GALILEO password, users will utilize their institutional credentials to access GALILEO databases.
• Users are routed through OpenAthens via their local identity provider or by using ILS as identity provider.
Pre-Go Live Tasks

• OpenAthens connection is set up
  • Meetings, Meetings, Meetings
  • Easy Process because of Awesome Customer Service

• All GALILEO and local resources are activated for access via OpenAthens or “athenized”

• Once resource activation is complete:
  • Testing
  • Updating GALILEO portal
  • Go Live
Post-Go Live Tasks

• Three specific areas: LibGuides, Alma, and Publicity/Instruction
• Updating links
  • Library web page/LibGuides
    • Redirector is available and update LMS links
    • Shout out to Georgia Southern
  • Catalog*
    • Behind the scenes Alma work
• Publicity
• Most links* are updated using a redirector, which acts much like a proxy prefix:
  • Example: https://go.openathens.net/redirector/ggc.edu?url=
Electronic Resources Workflow

• Locations Impacted Workflow
  • Gwinnett Technical College Library
  • Georgia Gwinnett College Kaufman Library

• Day-to-day maintenance
  • Easier to maintain vs. EZProxy
  • Statistics (also discussed later)

• Resource activation
  • Does resource work with OA?
  • Allocation
  • Testing (on-site and off-site)
Impact on Users

Welcome to GALILEO

Through GALILEO, Georgia citizens have access to authoritative, subscription-only information that isn’t available through free search engines or Web directories. Here’s a sampling of what’s inside:

**Digital Library of Georgia:** Digital collections related to the history and culture of Georgia, including photographs, maps, and primary source documents.

**eBooks on EBSCOhost:** 1000's of electronic books on many topics including history, hobbies, and scholarly research.

You are not logged in.
Log in with GALILEO password: [log in]

Automatically log in as Athens Regional Library System help
Log in as Guest

Select Your Access:
[Public Collection]

Georgia Gwinnett College Single Sign-on

Multifactor Authentication (MFA)
GGC is moving to multifactor authentication. This will help to protect your personal information from unauthorized access.

For more information and to view tutorials on how to set up multifactor authentication, go to www.ggc.edu/itfa.

All users will be required to use MFA by the end of Fall semester (2018).

Enter your MGGC.COM Credentials (the first part of your GGC email)

User Name:
Password:
Sign In

Disclaimer: This document is a summary of the materials available on the Georgia Virtual Library website. For more detailed information, please visit the website directly.
Stats—practically speaking

• How you’ve used
• GTC
  • Monitor most frequently taught resources
  • Monthly reporting functionality
• GGC
  • Usage analysis
• Future plans for use
  • Inform Collection Development Decisions
  • Present Liaisons with stats for particular resources
Highest number of instruction sessions:
February
March
June
September
October
Positives

• Some level of “set it and forget it”
• More secure solution than proxy or IP access
• Sustainable long term authentication solution
• Stats
• Over time, attributes will prove helpful in providing services to groups of users
Negatives

• Linking issues, most commonly with proxied resources
• Vendor change/interoperability impacts
• Deep linking impacted for some vendors (Films on Demand)
• Agreeing to EBSCO’s Privacy Statement (change is forthcoming)
Q&A and Wrap Up

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