

# Georgia FIRST Financials Update and Roadmap

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### Agenda

- Georgia FIRST by the Numbers
- Accomplishments Past Year
- Current Projects and Initiatives
- Future Projects and Initiatives
- Questions



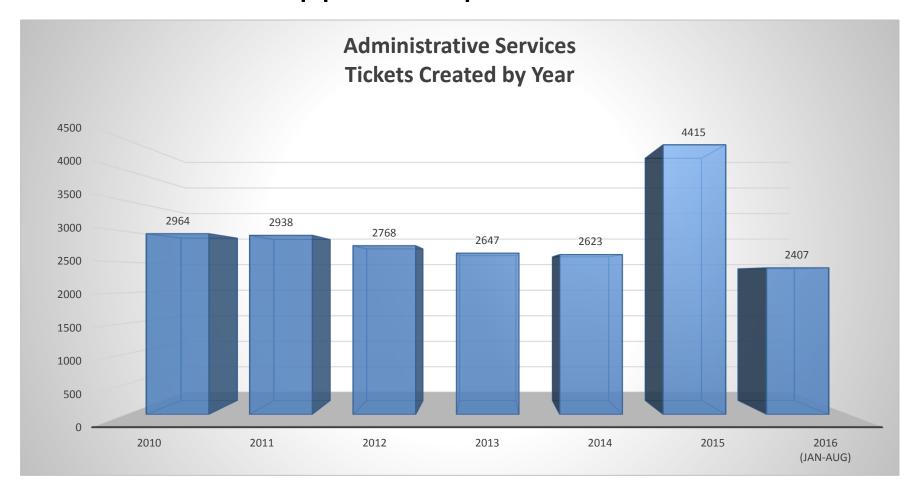
### Georgia FIRST by the Numbers

- Hosts 26 institutions in the consolidated PeopleSoft Financials environment
- Supports 10 financial modules (PS and BOR)
- During FY2016, there were:
  - Approximately 10,861 users in PeopleSoft Financials
  - 57,006 Purchase Orders created
  - 26,887 Expense Reports created by 16 institutions using the Expense module, totaling more than \$9.4 million
  - 362,130 AP Vouchers created and 270,899 payments processed totaling more than \$1.5 billion
  - 114,220 GL journals and 42,710 budget journals created



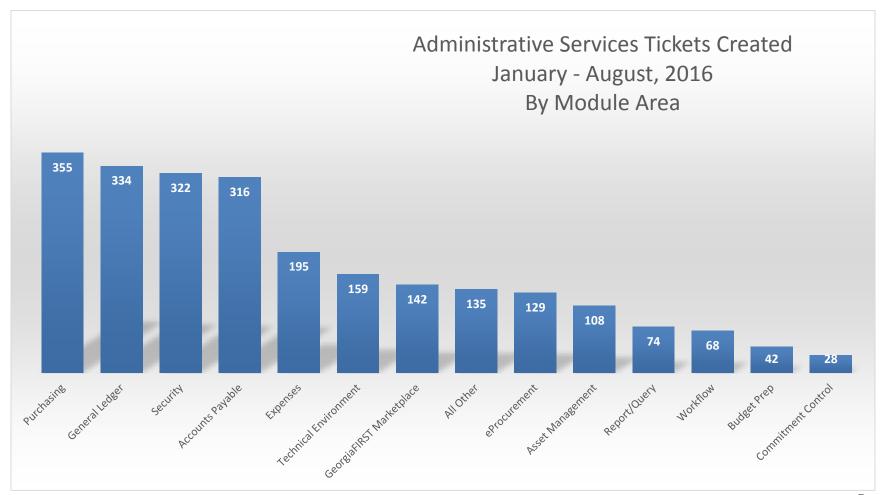
### Georgia FIRST by the Numbers

Production Support Helpdesk Tickets:



### Georgia FIRST by the Numbers

Helpdesk Tickets CY2016 by Module:



### Accomplishments Past Year

- November 2015
  - Annual Oracle Maintenance Release (5.00)
    - Database upgrade Oracle 11 to 12c
    - PeopleTools upgrade 8.53.13 to 8.54.13
    - PeopleSoft Update Images 7 through 13
- April 2016
  - ePro & Purchasing Module Enhancement Review
- May 2016
  - Fiscal Year-End Release(s) 5.13, 5.14, 5.15

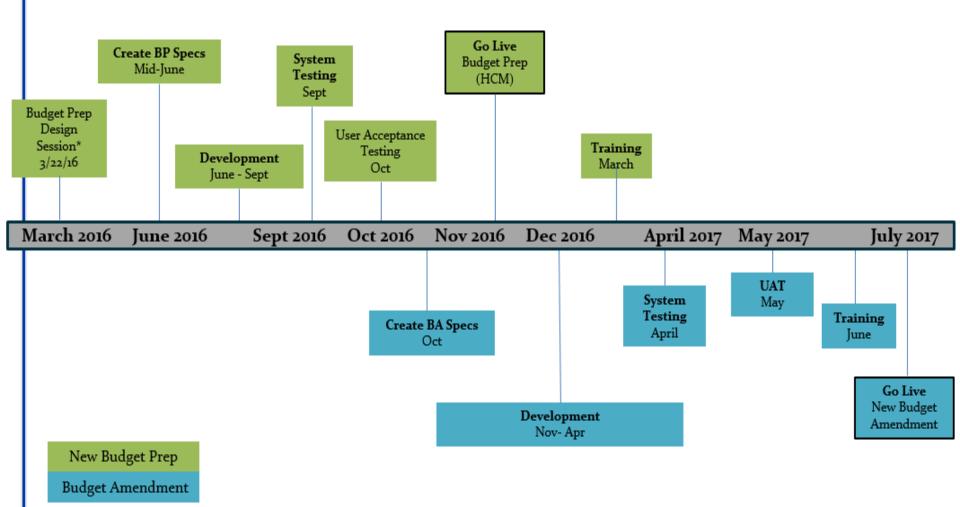


### Accomplishments Past Year

- Budget Prep Design Session
  - 1. Requirements related to HCM Implementation
  - 2. Additional desired enhancements
  - Budget Amendment Design Session
  - Outcome:
    - Requirements from design sessions documented
    - Tentative timeline developed (shown on next slide)



## Tentative Timeline (Budget Prep and Budget Amendment)



### Accomplishments Past Year

- Stabilized 9.2 application
  - Delivered fixes for various known issues
  - Implemented new tools
    - AM and Purchasing WorkCenters
    - New AM reconciliation reports
- Purchased Grants Suite
  - Will be discussed under Future Projects on later slide

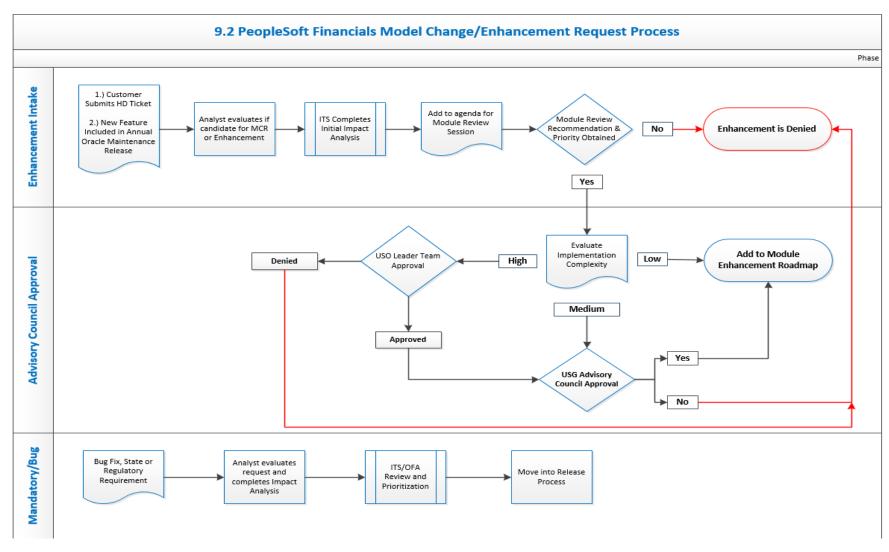


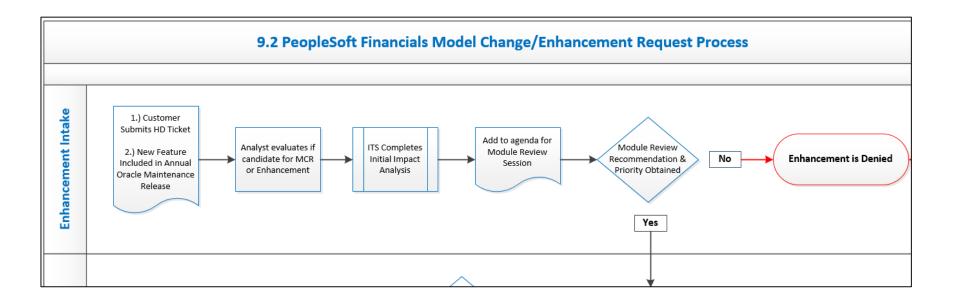
- Annual Oracle Maintenance Release (5.20)
  - System testing in progress
  - Includes a PeopleTools upgrade 8.55
  - Oracle PUM Images 14 19
  - Release date:
    - Weekend of November 19, 2016
    - Additional system downtime may be required (5:00pm Thursday, November 17, 2016)

Attend "Annual Maintenance Preview" session Friday @ 10:30am



- Audit and Risk Analysis
  - The Security design of Georgia FIRST Financials is designed to restrict access to sensitive data to only those that need access to perform their job responsibilities.
  - Strong policies and procedures have aided in clean audits.
  - Ongoing efforts to ensure adequate controls and procedures as the application and technology changes.





## Attend Claire Arnold's session "Fiscal Affairs Update" Thursday @ 8:30am

- Module Enhancement Reviews
  - Oracle images include new features or functionality.



- These sessions allow sharing with institution process experts to obtain customer feedback and priority for implementing.
- Goal is each module to have annual review.
- Depending on the implementation complexity (High, Medium, Low), USO Leader Team and/or USG Advisory Team approval required.

- Module Enhancement Reviews Timeline
  - ePro and Purchasing module session conducted April, 2016
  - Asset Management tentative date November 1<sup>st</sup>
  - Accounts Payable tentative date November 11<sup>th</sup>
  - General Ledger/Commitment Control and Expense module reviews planned for February or March, 2017

Attend "GeorgiaFIRST Module Reviews" session Thursday @ 10:50am



 Changes to Georgia FIRST Financials website <a href="http://www.usg.edu/gafirst-fin/">http://www.usg.edu/gafirst-fin/</a>



#### Delivering Trusted Financial Management Solutions



- Updated Training and Documentation:
  - Documentation on website
    - User's Guide for Security Administrators
    - Fiscal Year-End 2016 Manuals
    - New Query and Report Job Aids
  - Training
    - New User training resources added to website
    - Scheduling two-day, in-person Query training class in Athens (ITS) November 8-9, 2016
      - Targeted to Beginner and Advanced query users
      - Limited to sixteen participants



- PeopleSoft Travel & Expense Implementations
  - Currently have 16 schools using
  - Targeting to have 2 more schools within FY17
  - Continued emphasis on improving user experience
    - Configuration change made July 2016 to turn off budget check encumbrances for Travel Authorizations
    - Daily one line Meal Per Diem December 2016

Attend "PeopleSoft Travel & Expense Panel Discussion" session today @ 4:30pm



- eProcurement & Georgia FIRST Marketplace
  - 21 Institutions using ePro
  - 16 of the 21 are also live on GFM
  - 2 institutions interested in ePro/GFM implementation during FY2017
  - Goal is to work with remaining institutions using ePro but not GFM next to determine a tentative timeline.

Attend "Join the GeorgiaFIRST Marketplace" session Thursday @ 1:00pm

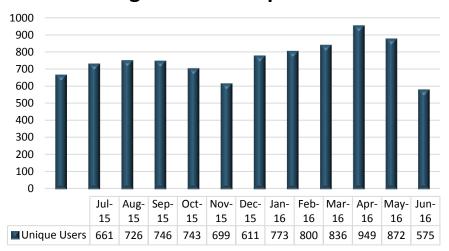


### **GFM Spend Analysis and Users**

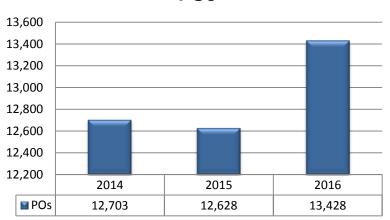
#### **PO Spend**



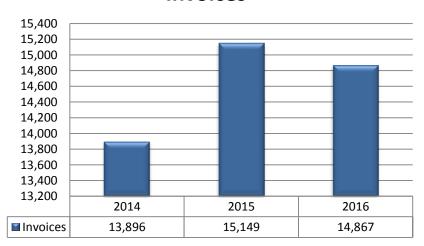
#### **Average of 749 Unique Users**



#### **POs**



#### **Invoices**



- Status of Budget Prep Redesign
  - Budget Prep functional specifications and development are in progress
  - Schedule impacted by HCM and AON benefits outsourcing decisions
    - Planning to deliver in January, 2017 (original planned date was November, 2016)
  - Only needed for institutions live on PeopleSoft HCM during FY2017 Budget Prep cycle (March-May)



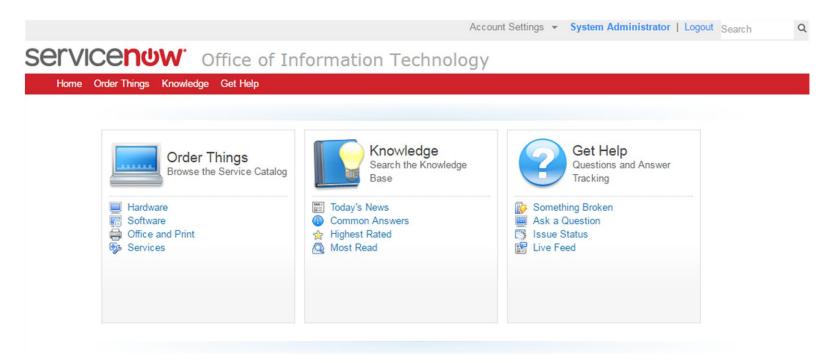
- Status of Budget Amendment Functionality
  - Will begin writing functional specifications following testing of redesigned Budget Prep
  - Still aiming for goal of delivery for institutional use beginning July 1, 2017
  - Need to determine approach for institutions implementing HCM during fiscal year
  - Timeline is dependent on HCM project and availability of resources



- Albany and Darton Consolidation
  - Following same approach as first consolidation institutions (A + B = C).
  - New ASU Business Unit will be 22000.
  - Participating in bi-weekly meetings with USO,
    Shared Services and the institutions.
  - On track for the July 1, 2017 consolidation go-live.



- Replacing ITS Helpdesk Ticket system
  - USGTrackit will be replaced with ServiceNow





- Replacing ITS Helpdesk Ticket system
  - ServiceNow is a web-based enterprise application that provides a robust suite of applications.
  - Will contribute to our overall IT Service
    Management strategy to improve efficiency and align our services with institutional needs.
  - Planning for December implementation.

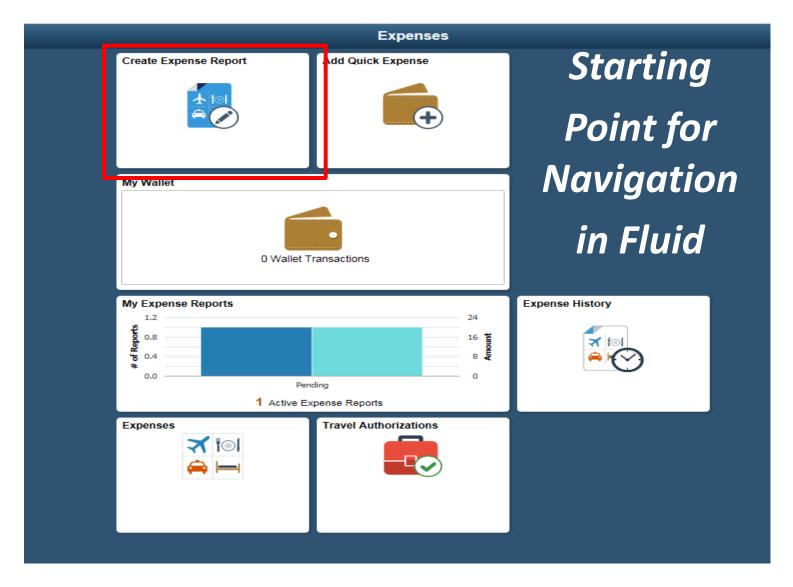


- UGA OneSource Project PeopleSoft Financials Implementation
  - Georgia FIRST members are attending discovery and design sessions.
  - Great opportunity to partner and share model configuration and historical decisions.
  - Gives the Georgia FIRST team the opportunity to learn more about modules and functionality not yet implemented.

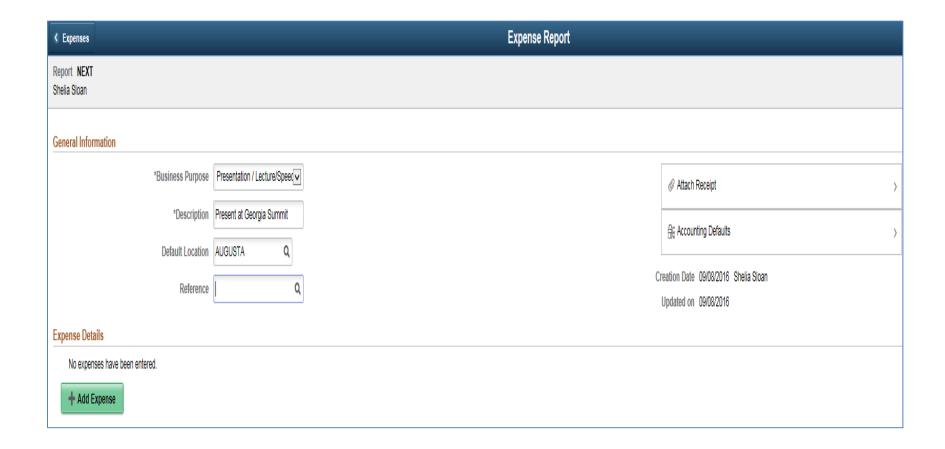
- PeopleSoft Fluid User Experience
  - Consistency between PeopleSoft HCM and Financials
  - Provides users the ability to access PeopleSoft using smart phones, tablets, desktops/laptops
  - Presents a common user experience on a variety of devices regardless of screen size



### Fluid Homepage and Tiles



### Fluid – Create Expense Report

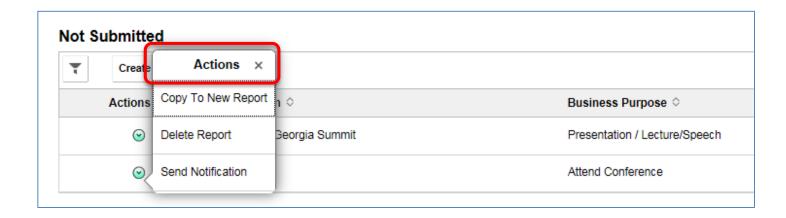


### Fluid Homepage and Tiles



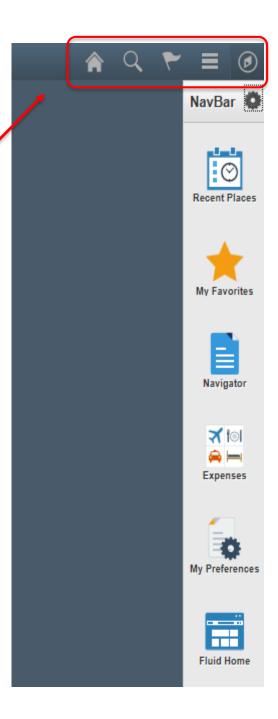
### Fluid – My Expense Reports

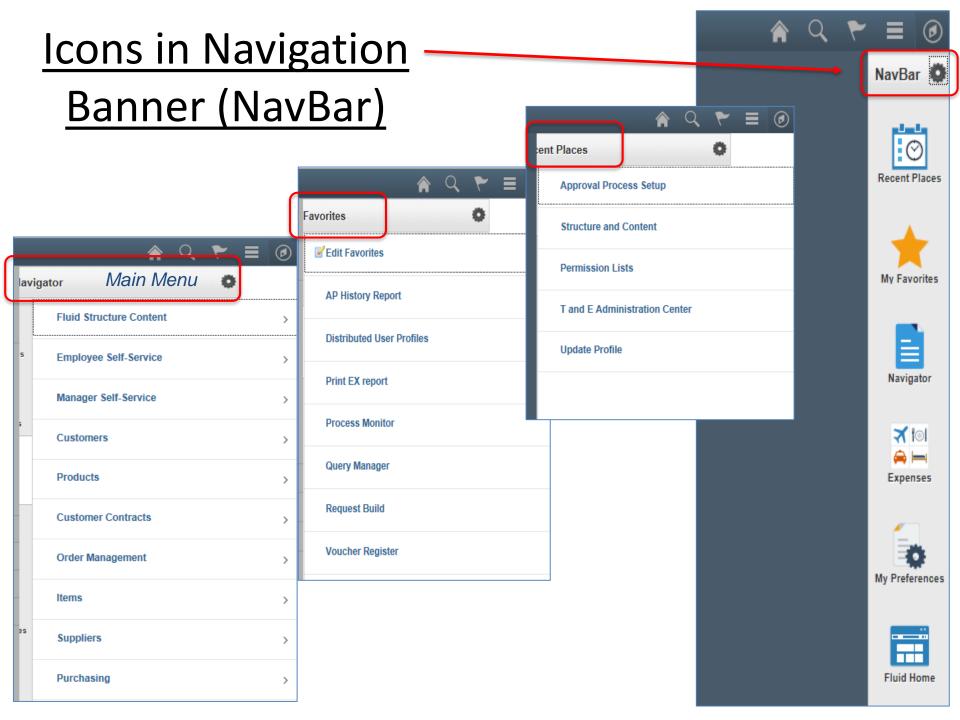




### Icons in Fluid Banner

- Home
- Search
- Notifications
  - Replaces Worklist
- Actions List
- Nav Bar





- Fluid Interface and Mobile Technology Roll-out
  - Upgrading to PT8.55 is a pre-requisite
  - Currently exploring potential strategies
    - Will be included as part of Module Enhancement Review sessions for feedback and priority.
    - Will then be submitted into Model Change Enhancement process.



- Operational Business Intelligence Solution
  - iStrategy replacement
  - Demo to CAO and USO
  - On hold due to resource constraints
  - Will be discussed in a future General Ledger module enhancement review session and moved into Change Management approval process.



- Implementation of Grants Suite
  - Includes five new modules:
    - Project Costing, Billing, AR, Contracts and Grants
  - Will be submitted to USO Leader Team for approval and prioritization
  - Project planning will begin once approved
  - More information will be provided as it becomes available



### **OneUSG Track**

- Attend OneUSG HCM Demonstrations
  - Latest and greatest functionality
  - Bring your questions
  - Friday beginning at 8:30am
  - Location: Oglethorpe A/B



### Georgia FIRST Session Changes

- Friday (Room Oglethorpe E)
  - ➤8:30am Budget Prep Redesigned session cancelled
  - ➤8:30am PeopleSoft Query Basics and Best Practices session
    - ➤ Originally scheduled at 9:30am
  - ➤ 9:30am <u>Added</u> General Ledger/Commitment Control Birds of a Feather session





