

## Known Issue: KI9.2-133\_ePro – Closed Requisitions Not Liquidating

**TO:** GeorgiaFIRST PeopleSoft Financials Users

**UPDATED:** June 26, 2020

**STATUS:** Active

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**NAVIGATION:** NavBar > Navigator > Purchasing > Requisitions > Reconcile Requisitions > Close Requisitions

**ISSUE:** Requisitions are not liquidating pre-encumbrance balances when running the Close Requisition Process.

**FUNCTIONAL WORKAROUND:** At this time ITS recommends users close requisitions from the Requester's Workbench instead of using the Close Requisitions Process. If users have questions about this process and/or need assistance implementing this workaround, please submit a ticket to the [ITS Helpdesk](#).

**ESTIMATED RESOLUTION:** This issue is caused by a known Oracle bug and is expected to be resolved in Release 5.60. ITS will update this known issue once it is resolved.

**ORIGINALLY POSTED:** June 16, 2020

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).

