
Resolved: Known Issue - KI9.2-121_CA – Encumbrance Calculation Running to Error

TO: GeorgiaFIRST PeopleSoft Financials Users

UPDATED: August 30, 2019

STATUS: Resolved

RESOLUTION: ITS applied a fix to OneUSG Connect production on Wednesday, August 28, 2019 to resolve KI9.2-121_CA. The issue is now resolved and encumbrance processing for affected institutions is running normally.

NAVIGATION: None

ISSUE: With Release 5.10, ITS added steps to the Encumbrance Calculation Process to archive data from the ENCUMB_CURR tables. These additional steps are causing the process to run to error when it encounters a subset of multi-incumbent positions with future-dated short work breaks or similar periods where incumbents are not active.

ORIGINALLY POSTED: July 30, 2019

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).

