

Resolved: Known Issue - KI9.2-60_EX: Modify Approved Transactions Displaying Results for all Business Units

UPDATED: January 30, 2020

STATUS: Resolved

RESOLUTION: Due to performance issues and infrequent use, the Modify Approved Transactions page will remain hidden from institutional access. However, ITS will maintain support access to Modify Approved Transactions, and if users receive budget errors which need to be updated please submit a ticket via the ITS Helpdesk.

NAVIGATION: Travel and Expenses > Approve Transactions > Modify Approved Transactions

ISSUE: With the application of Release 5.20, ITS added access to the Modify Approved Transactions page back to Travel and Expenses. However, the page is experiencing performance issues due to displaying results for all Business Units.

Modify Approved Transactions is used to correct Journal Expense Reports with budget errors. If you have created a Journal Expense Report using Adjust Paid Expenses and received a budget error, please open a ticket with ITS.

ORIGINALLY POSTED: February 8, 2016

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).

