

## Resolved: Known Issue - KI9.2-155\_ePro: ePro Requisitions Not Updating to Approved Status in All Cases

**UPDATED:** January 10, 2022

**STATUS:** Resolved

---

**RESOLUTION:** ITS applied a fix and ePro requisitions are updating to an Approved status as expected.

**ISSUE:** While a requisition initially displayed with an Approved status after final approval, some ePro Requisitions were subsequently updating to a See Lines/Lines Approved status instead. This prevented those requisitions from being eligible to be budget checked and sourced to Purchase Orders.

**ORIGINALLY POSTED:** January 5, 2022

---

**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).

