

## Resolved: Known Issue - KI9.2-139\_ePro/PO & AP – Worklist Notification Flag Issue

**UPDATED:** March 26, 2024

**STATUS:** Resolved

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**RESOLUTION:** An Oracle fix was applied to resolve this issue. The push notifications are now working correctly.

**ISSUE:** Following Release 5.60 applied October 16, 2020, an issue was discovered where the Worklist Notification Flags on the homepage are not clearing after a user approves a transaction. For instance, a user will receive notification that a requisition needs approval. After the user approves the requisition, the requisition does not clear from the worklist view.

Transaction types affected by this issue include requisitions, purchase orders and vouchers. At this time, users need to be aware that their older notifications will remain in the dropdown, but the new notification should appear near the top section.

**ORIGINALLY POSTED:** November 18, 2020

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).

