

KNOWN ISSUE: KI9.2-110_AM – Updating Quantity or Cost on a Consolidated Asset Incorrectly Updates Profile ID

UPDATED: March 14, 2019

STATUS: Resolved

RESOLUTION: Release 5.44 fixed Oracle Bug 28951318

ORIGINALLY POSTED: February 5, 2019

NAVIGATION: Asset Management > Send/Receive Information > Interface Transactions > Consolidate

When consolidating multiple Asset Management interface rows into a single asset, it is often necessary to update Quantity or Cost fields on the **To Asset** tab. Previously, an Oracle bug existed which caused the Profile ID field to be updated to “ABC” when these fields were changed as seen below:

EROM Assets **TO Asset** Combo Edit

To Asset Information

Interface ID 40006719 Interface Line Number 40 Trans L

▼ Asset Information

Business Unit Description 2019 Club Car Villager 2+2 LSV

*Asset ID NEXT Short Description 2019 Club

Tag Number 502161 Parent ID

Serial ID VS1916-963833 Component of Asset

→ *Profile ID ABC Threshold ID

Detailed Description 2019 Club Car Villager 2+2 LSV
 224 characters remaining

► Acquisition Related Fields

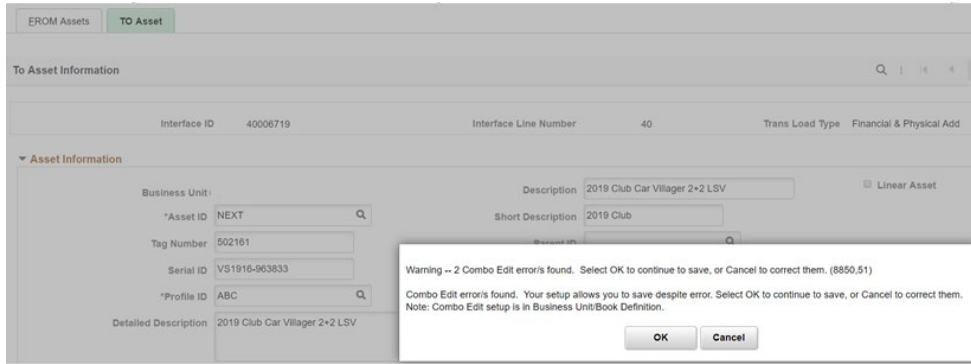
► Cost Information

Chartfields

Chartfields **Cost** Acquisition Details

	Quantity	Transaction Cost	Transaction Currency	Asset Category	Cost Type	Base Cost
1	0.4100	4,768.85	USD			4,768.85
2	0.5768	6,499.70	USD			6,499.70

This caused a combo edit error message when saving the consolidated asset. If the profile ID was not updated to a valid value before the Interface to AM (AMIF1000) ran, those interface lines would run to Error as seen below:



RESOLUTION: Release 5.44 resolves the issue of consolidated assets changing to an “ABC” profile ID when changing the cost or quantity.

