Known Issue: KI9.2-174_Other – Issue with "Notify" Button Functionality

Updated: September 24, 2025

STATUS: Resolved

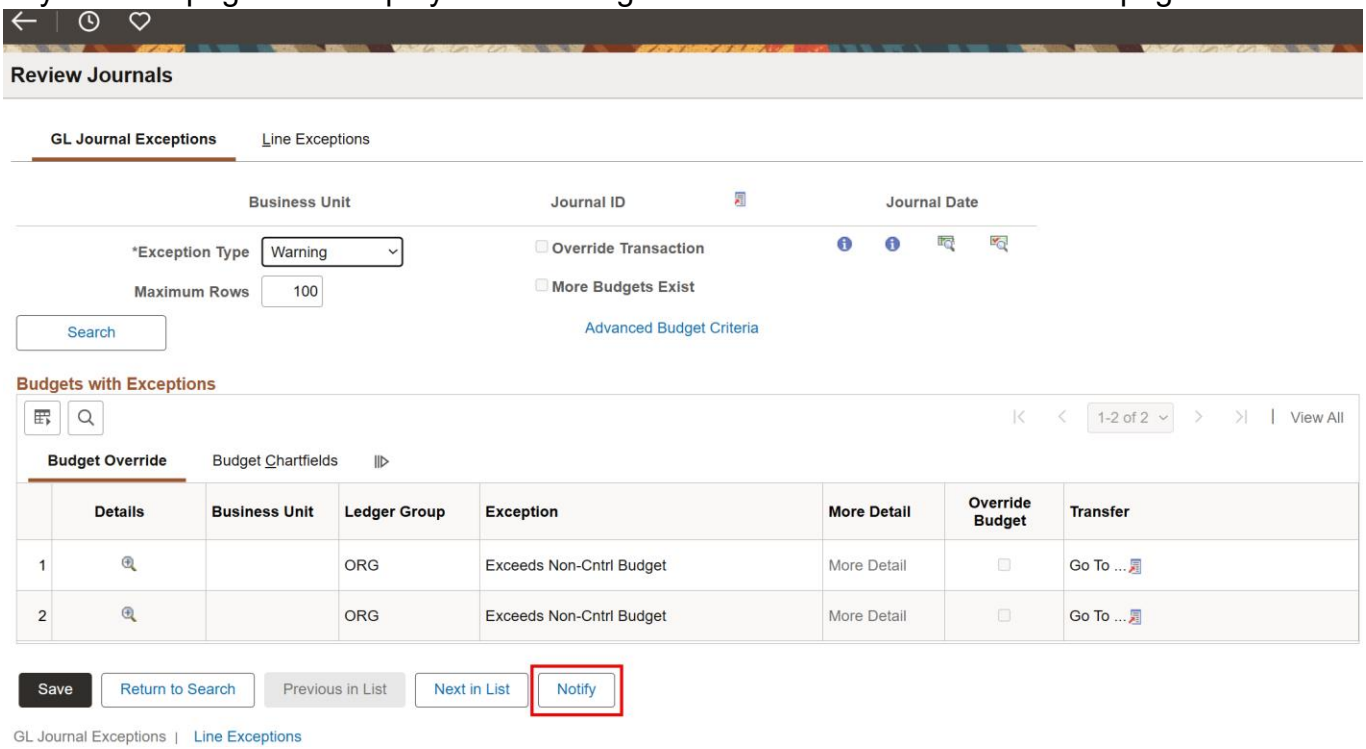
RESOLUTION: As part of Releases 6.08 and 2.06, a PeopleSoft fix was applied to resolve the "Notify" button issue. Users should now be able to access and use the "Notify" functionality across all affected pages without encountering errors.

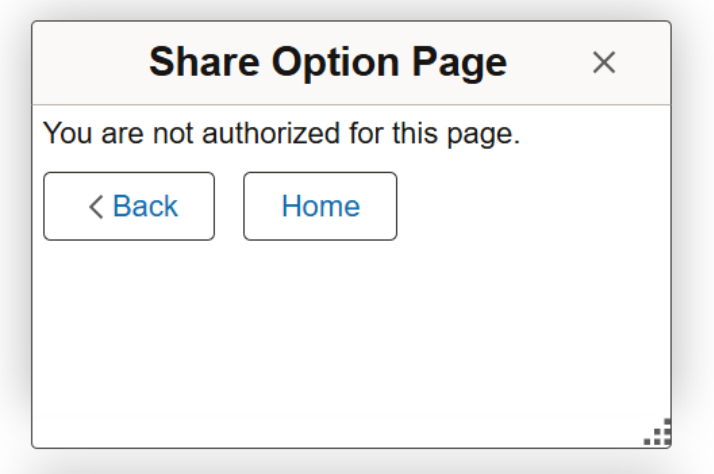
Original Known Issue
Posted: January 14, 2025

STATUS: Active

NAVIGATION: "Notify" Button – Multiple Navigations Exist

ISSUE: Following Release 6.00, an Oracle bug exists that affects the "Notify" button, which is present on many pages across the system. The button is not functioning on any of these pages and displays the message: "You are not authorized for this page."





FUNCTIONAL WORKAROUND: There is no functional workaround at this time.

ESTIMATED RESOLUTION: Oracle is aware of this issue and is working on a fix.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at support@usg.edu or via the ITS Customer Services website.