

## Known Issue: KI9.2-91\_BP - Schedule D-1 Not Pulling Data for Funds 2XXXX

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**UPDATED** May 4, 2018

**STATUS:** RESOLVED

**IMPACT:** A fix was migrated to production on April 30, 2018. Schedule D-1 has been modified to include report data for funds 2XXXX.

All business units may now rerun their D-1 schedules.

**ORIGINALLY POSTED:** May 4, 2018

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A Known Issue has been identified with the Budget Prep module's Schedule D-1. This schedule is not reporting data for funds 2XXXX.

### **Functional Workaround:**

There is no functional workaround.

### **Estimated Resolution:**

ITS is testing a fix, which we will apply to production as soon as possible.

**MORE INFORMATION AND SUPPORT:** For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services). (This service requires a user ID and password. E-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain self-service login credentials.)

**ADDITIONAL RESOURCES:** For information about ITS maintenance schedules or Service Level Guidelines, please visit [http://www.usg.edu/customer\\_services/service\\_level\\_guidelines](http://www.usg.edu/customer_services/service_level_guidelines). For USG services status, please visit <http://status.usg.edu>.