

Known Issue: KI9.2-88_BP – Issue with 2018 Budget Information

UPDATED April 24, 2018

STATUS: RESOLVED

IMPACT: A fix was migrated to production yesterday, April 23, 2018. Data will now load correctly for non-personal services in the BOR_BP_AGG_DTL table.

ORIGINALLY POSTED: April 20, 2018

An issue has been identified with the 2018 Budget information pre-loaded for preparing FY2019 budgets. There is an issue with the data loaded for non-personal services in the BOR_BP_AGG_DTL table.

Functional Workaround:

There is no functional workaround.

Estimated Resolution:

ITS is working on a resolution for this issue and will provide an update during the Budget Prep WebEx scheduled Monday, April 23.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.