

Known Issue: KI9.2-87_BP – HCM Import Limiting Rows Returned from Department Budget Earnings Table

UPDATED April 13, 2018

STATUS: RESOLVED

IMPACT: A fix was applied on April 13, 2018, to the HCM Import process. The Department Budget Earnings table will now return future-dated rows.

Note: ITS has provided institutions with a list of positions impacted by this Known Issue, as well as instructions on how to review the positions affected at your institution.

ORIGINALLY POSTED: April 12, 2018

The HCM Import process is limiting rows returned from the Department Budget Earnings table to those with an Effective Date less than or equal to the current date.

This issue has prevented some future-dated rows (i.e., 06/01/2018) from being returned.

Functional Workaround:

There is no functional workaround.

Estimated Resolution:

ITS is testing a fix, which we will apply to production as soon as possible.

Note: ITS will provide institutions with a list of positions impacted by this Known Issue. We will also provide instructions on how to rerun the HCM Import process on the positions affected at your institution.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.