

Known Issue: KI9.2-86_BP – Financials Build Not Loading Data Correctly for Split-Funded Positions

UPDATED April 11, 2018

STATUS: RESOLVED

IMPACT: A fix was applied on April 10, 2018, to the Financials Build process in the Budget Prep module. Data is now loading correctly for split-funded positions.

Note: Now that this issue has been resolved, users need to rerun the Financials Build process for any split-funded positions affected.

ORIGINALLY POSTED: April 9, 2018

The Financials Build process in the Budget Prep module is not loading data correctly for split-funded positions when funding comes from different departments.

Navigation: **BOR Menus > BOR Budget Prep > Budget Prep Processing > Financials Build**

Functional Workaround:

There is no functional workaround.

Estimated Resolution:

ITS is testing a fix, which we will apply to production as soon as possible.

Note: When you receive the Resolved Known Issue message, you will need to rerun the Financials Build for any split-funded positions affected.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.