

Known Issue: KI9.2-85_BP – Schedules G and G-1 Not Totaling Data Correctly

UPDATED April 24, 2018

STATUS: RESOLVED

IMPACT: A fix was migrated to production yesterday, April 23, 2018. As a result, Schedules G and G-1 will now total data correctly.

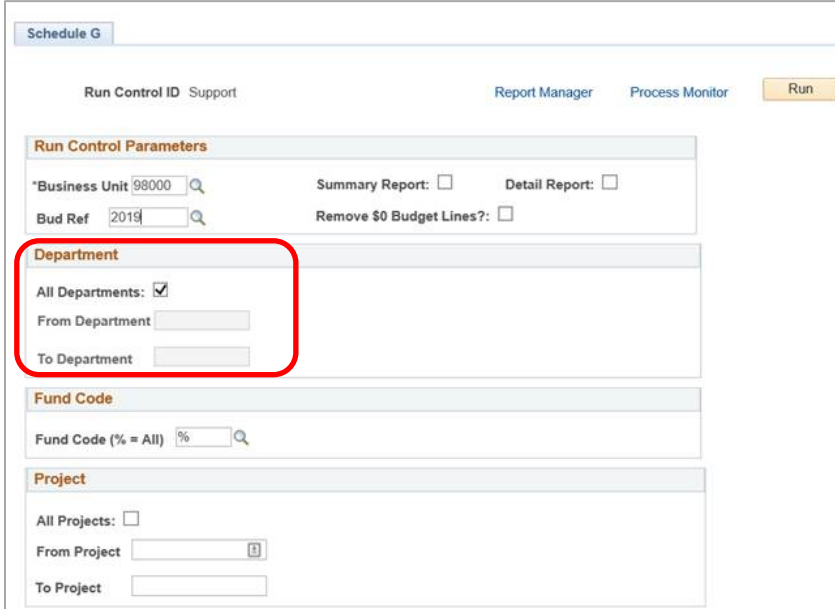
ORIGINALLY POSTED: April 9, 2018

Following implementation of the newly designed Budget Prep module, users have reported that the Schedule G and Schedule G-1 reports are not totaling data correctly.

Navigation: **BOR Menus > BOR Budget Prep > Budget Prep Reports > Schedule G or Schedule G1**

Functional Workaround:

As a functional workaround, the user can run the report using the All Departments option and then searching for a specific department.



The screenshot shows the 'Schedule G' report configuration interface. At the top, there are tabs for 'Run Control ID Support', 'Report Manager', 'Process Monitor', and a 'Run' button. Below this is the 'Run Control Parameters' section with fields for 'Business Unit' (98000), 'Bud Ref' (2019), 'Summary Report' (checkbox), 'Detail Report' (checkbox), and 'Remove \$0 Budget Lines?' (checkbox). The 'Department' section is highlighted with a red box and contains 'All Departments' (checked), 'From Department', and 'To Department' fields. Below that is the 'Fund Code' section with a 'Fund Code (% = All)' field. The 'Project' section at the bottom has 'All Projects' (checkbox), 'From Project', and 'To Project' fields.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.