

# Known Issue: KI9.2-57\_GL - Unable to Save ChartField Inquiry Criteria on the Budget Overview Page

**UPDATED** February 27, 2017

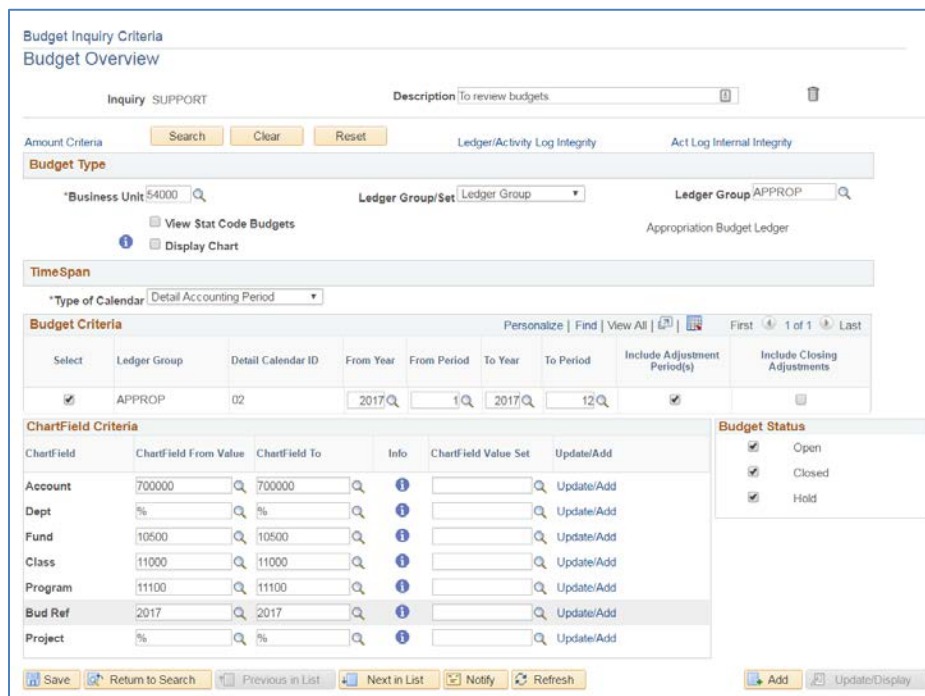
**STATUS:** RESOLVED

**IMPACT:** As of Release 5.22, dated February 27, 2017, an Oracle fix has been applied. Users should now be able to save ChartField criteria.

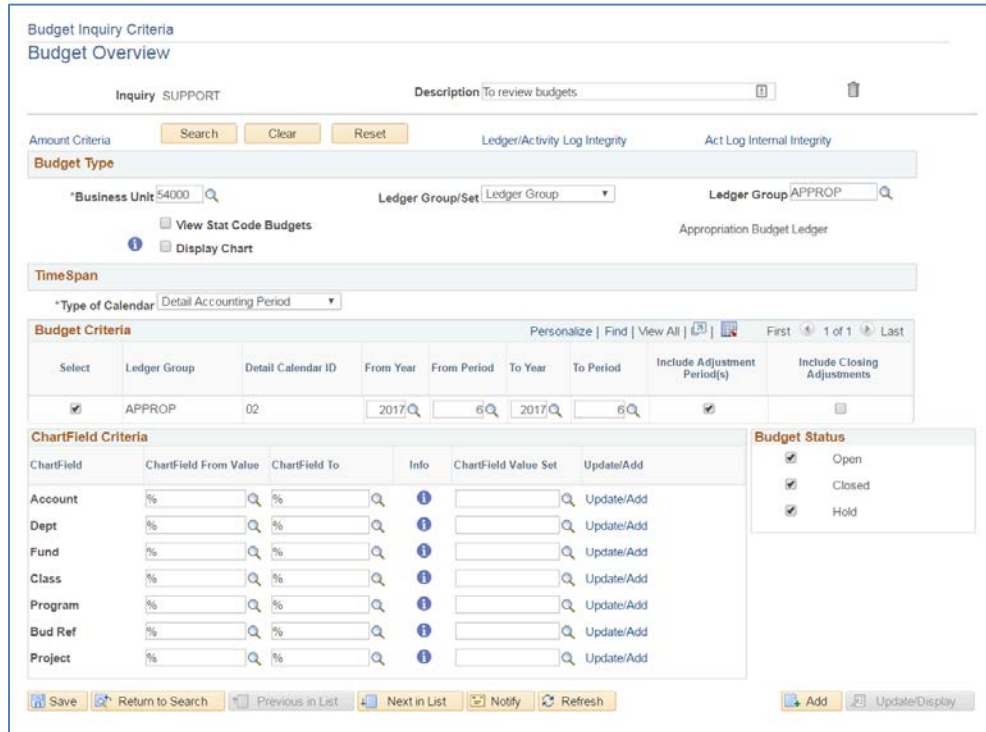
**ORIGINALLY POSTED:** December 2, 2016

After the application of Release 5.20, users are no longer able to save ChartField criteria when saving a budget inquiry on the Budget Overview page (Navigation: **Commitment Control > Review Budget Activities > Budgets Overview**).

Before the release, users were able to save ChartField criteria under inquiry names. Any time the user selected one of these saved inquiry names to retrieve the budget details, the ChartField criteria would be populated with the saved values. The page would look like the screenshot below:



After the release, users' ChartField criteria are no longer populated when selecting a saved inquiry name. The criteria values are all populated with a wildcard and the page looks like the screenshot below:



The screenshot shows the 'Budget Inquiry Criteria' page with the following sections:

- Budget Overview:** Inquiry: SUPPORT, Description: To review budgets
- Amount Criteria:** Search, Clear, Reset buttons. Ledger/Activity Log Integrity, Act Log Internal Integrity.
- Budget Type:** Business Unit: 54000, Ledger Group/Set: Ledger Group, Ledger Group: APPROP. Includes checkboxes for 'View Stat Code Budgets' and 'Display Chart'.
- TimeSpan:** Type of Calendar: Detail Accounting Period.
- Budget Criteria Table:**

Select	Ledger Group	Detail Calendar ID	From Year	From Period	To Year	To Period	Include Adjustment Period(s)	Include Closing Adjustments
<input checked="" type="checkbox"/>	APPROP	02	2017	6	2017	6	<input checked="" type="checkbox"/>	<input type="checkbox"/>
- ChartField Criteria Table:**

ChartField	ChartField From Value	ChartField To	Info	ChartField Value Set	Update/Add
Account	%	%	!		Update/Add
Dept	%	%	!		Update/Add
Fund	%	%	!		Update/Add
Class	%	%	!		Update/Add
Program	%	%	!		Update/Add
Bud Ref	%	%	!		Update/Add
Project	%	%	!		Update/Add
- Budget Status:** Open, Closed, Hold (all checked).
- Footer:** Save, Return to Search, Previous in List, Next in List, Notify, Refresh, Add, Update/Display.

**A Functional Workaround:**

There is no known functional workaround at this time and users will need to manually enter the ChartField criteria each time.

**Estimated Resolution:**

This is an Oracle Known Issue and ITS is currently in the process of determining whether a temporary BOR fix can be applied to resolve this issue until the permanent Oracle fix is available.

**MORE INFORMATION AND SUPPORT:** For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services). (This service requires a user ID and password. E-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain self-service login credentials.)

**ADDITIONAL RESOURCES:** For information about ITS maintenance schedules or Service Level Guidelines, please visit [http://www.usg.edu/customer\\_services/service\\_level\\_guidelines](http://www.usg.edu/customer_services/service_level_guidelines). For USG services status, please visit <http://status.usg.edu>.