

Known Issue: KI9.2-45_AP - TIGA Query BOR_TIGA_VENDOR_OBLIG_VALIDATE Results Incorrect

UPDATED: October 20, 2017

STATUS: RESOLVED

IMPACT: In Release 5.20, dated November 19, 2016, this earlier query was separated into two new queries: BOR_TIGA_VENDOR_OBLIG_TIN and BOR_TIGA_VENDOR_OBLIG_VENDORID. All current documentation regarding TIGA processing references the new queries and users may validate TIGA reporting using the query results.

ORIGINALLY POSTED: September 29, 2016

In the *TIGA Reporting Users Guide*, there are instructions to run the BOR_TIGA_VENDOR_OBLIG_VALIDATE query to validate the results of the Vendor Obligations report (BORIF37A). Issues with this query have been identified and are causing the query to return inaccurate results. However, the Vendor Obligation report and file are correct.

Since the Vendor Obligation report is not required to be reconciled prior to submission to DOAA, use of this query is optional. Institutions should proceed with their TIGA submission by the due date (October 14, 2016) without matching the query results from the BOR_TIGA_VENDOR_OBLIG_VALIDATE query to the Vendor Obligations Report.

Functional Workaround:

There is no functional workaround since the query views cannot be manually updated in production (FPROD).

Estimated Resolution:

ITS will correct this query in a future release.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.