

## Known Issue: KI9.2-41\_PO Report for PO Open Encumbrances as of Accounting Period

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**UPDATED** May 13, 2016

**STATUS:** RESOLVED

**IMPACT:** The PO Open Enc as of Acctg Period report has been updated and migrated to production prior to 8:00am this morning. Issues with extended processing times and the report returning inaccurate data should no longer occur. Please make sure users at your institution are aware that the functional workaround provided in the original Known Issue is no longer required.

**ORIGINALLY POSTED:** May 10, 2016

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The **PO Open Enc as of Acctg Period** report (Navigation: BOR Menu > BOR Purchasing > BOR PO Reports) is experiencing the following issues:

- Extended processing times
- Returning inaccurate data at times

### Functional Workaround:

There is currently no functional workaround that will provide you with the same results as the PO Open Enc as of Acctg Period report. While there is not an option that will provide the open encumbrance detail for a purchase order as of a specified accounting period, there are options that will provide open encumbrance information:

- BOR\_PO\_OPEN\_AMOUNT\_ALL query
  - Will return the current open encumbrance balance, as of the time the query is run.
- The Budget Status report (Navigation: Commitment Control > Budget Reports > Budget Status)
- BOR\_KK\_ENC\_BAL\_AS\_OF\_PD query
  - This report and query will provide the encumbrance balance as of a specific accounting period, but does not include detail down to the purchase order level.

### Estimated Resolution:

ITS is actively working to identify a solution and will resolve this issue as soon as possible since this report is needed for fiscal year-end.

**MORE INFORMATION AND SUPPORT:** For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services). (This service requires a user ID and password. E-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain self-service login credentials.)

**ADDITIONAL RESOURCES:** For information about ITS maintenance schedules or Service Level Guidelines, please visit [http://www.usg.edu/customer\\_services/service\\_level\\_guidelines](http://www.usg.edu/customer_services/service_level_guidelines). For USG services status, please visit <http://status.usg.edu>.