

Resolved: Known Issue - KI9.2-160_EX: Cancel Travel Authorizations Page

UPDATED: November 8, 2022

STATUS: Resolved

RESOLUTION: ITS applied a fix on Friday, November 4, 2022, that resolved the error within the Cancel Travel Authorizations Page. Access to the Cancel Travel Authorizations page has been restored.

NAVIGATION: Travel and Expenses > Process Expenses > Cancel Travel Authorizations

ISSUE: In some cases, an error within the page was causing ALL Travel Authorizations to get stuck in the budget checking process (Budget Header Status = I). The Travel Authorizations could not be fully processed or applied to an Expense Report when this was occurring.

ORIGINALLY POSTED: April 14, 2022

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).

