

## Resolved: Known Issue - KI9.2-137\_EX – Travel & Expense Approvals Skipping Department Manager 2 Level

**UPDATED:** April 16, 2021

**STATUS:** Resolved

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**RESOLUTION:** A fix was applied to restore the Department Manager 2 level of approval for Travel & Expenses. Travel & Expense transactions should now route as expected.

**ISSUE:** Following Release 5.60 applied October 16, 2020, an issue was discovered that is causing Travel & Expense transactions to skip the Department Manager 2 level of approval.

**ORIGINALLY POSTED:** October 27, 2020

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).

