



Resolved Issue: KI9.2-007-CA: Integration Broker Messages from GeorgiaFIRST Financials are not Reaching OneUSG Connect

POSTED: June 1, 2018

STATUS: Resolved

IMPACT: A fix was applied to production on June 1, 2018. The issue with institutions receiving Project Sync errors is now resolved. The Department Budget Earnings, Department Budget Deductions, and Department Budget Tax tables will now update correctly when the End Date is extended on a project.

Original Known Issue Details

Audience: Commitment Accounting Practitioners

Updated April 5, 2018: In addition to the original issue we continue to investigate, the message produced when the project is sent to OneUSG Connect is generating an error.

Known Issue: Integration Broker messages from GeorgiaFIRST Financials are failing when they reach OneUSG Connect so some project information and Funding End Dates are not being updated on the Department Budget Table.

This issue is not impacting all projects and it may not impact all institutions.

More Information and Support: Contact OneUSG Connect Support at sscsupport@ssc.usg.edu or 877-251-2644 (toll free).

Information on all active and resolved known issues are available at www.usg.edu/oneusg_connect under Practitioner Services.