

## Resolved: Known Issue - KI9.2-159\_EX-T&E Update Profile – Supervisor ID Field

**UPDATED:** November 8, 2022

**STATUS:** Resolved

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**RESOLUTION:** ITS applied a fix from Oracle on Friday, November 4, 2022, that resolved the incorrect population of Supervisor ID fields and incorrect routing in T&E Workflow.

**NAVIGATION:** Travel and Expenses > Manage Employee Information > Update Profile

**ISSUE:** The Supervisor ID field on the Organizational Data tab was being populated by the Full Sync process from OneUSG Connect. Once populated, this information could not be functionally removed. This field should not have been populated for institutions other than the Board of Regents (USO). This issue was causing incorrect routing in T&E Workflow.

**ORIGINALLY POSTED:** April 14, 2022

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).

