

Known Issue: KI9.2-72_EX Incorrect Chartstrings on Fluid Expense Report When Accounting Defaults Changed

POSTED: December 1, 2017

STATUS: Active

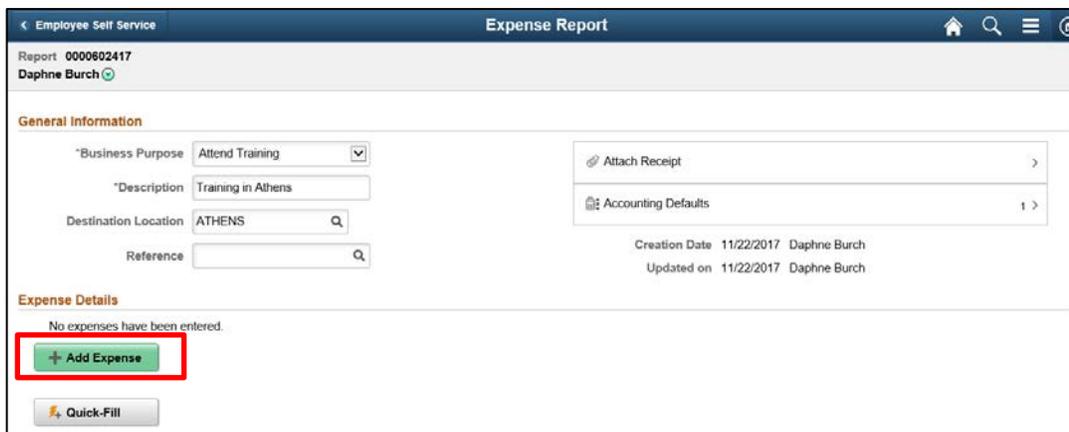
When an Expense Report is created, the Accounting Details on all expense lines are populated with the Default ChartField Values listed on the traveler's Expense Profile. When a user creates a Fluid Expense Report, adds expense lines, then attempts to change the Chartstring using Accounting Defaults, the Chartstring is not updated on every expense line.

The steps that cause this issue to occur are outlined below:

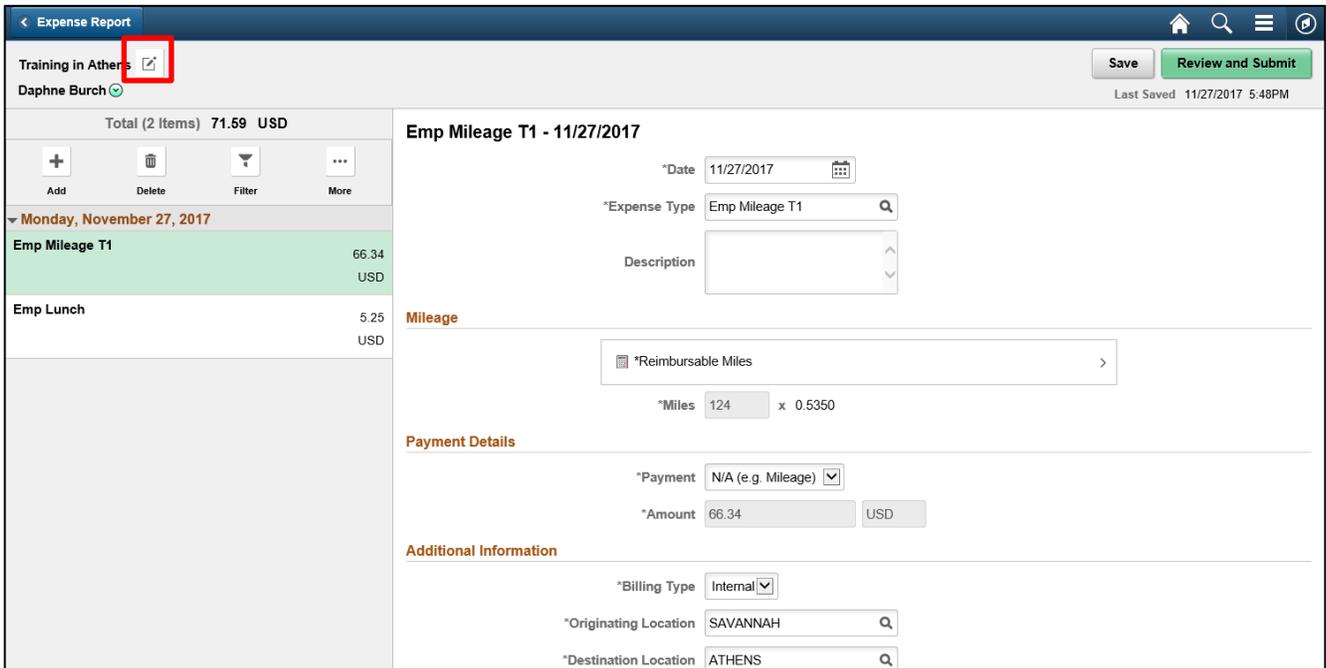
Navigation: Click the Create Expense Report tile from the Fluid Employee Self Service homepage.



A new Expense Report will display. Click Add Expense to add expense lines.



Add expense lines, then click the Expense Report Header button to return to the Expense Report Header/General Information page.



Expense Report
 Training in Athens [edit icon]
 Daphne Burch [check icon]

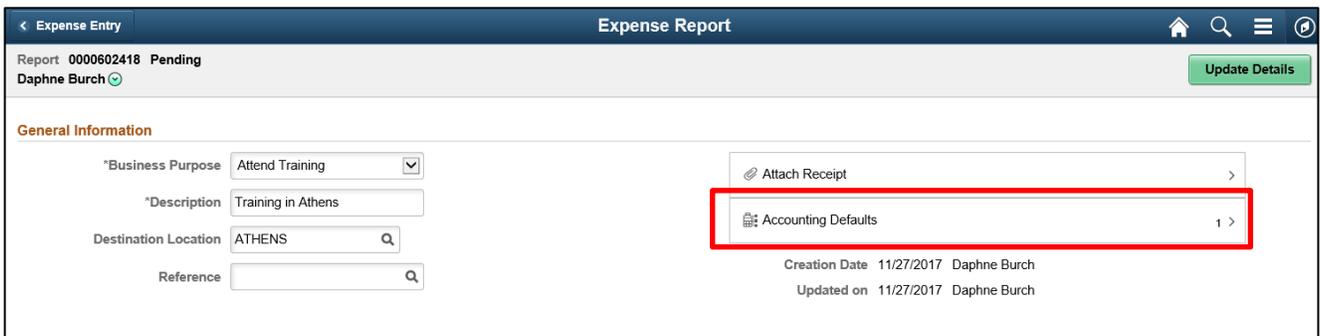
Total (2 Items) 71.59 USD
 Add Delete Filter More

Monday, November 27, 2017
 Emp Mileage T1 66.34 USD
 Emp Lunch 5.25 USD

Emp Mileage T1 - 11/27/2017
 *Date 11/27/2017
 *Expense Type Emp Mileage T1
 Description
 Mileage
 *Reimbursable Miles
 *Miles 124 x 0.5350
 Payment Details
 *Payment N/A (e.g. Mileage)
 *Amount 66.34 USD
 Additional Information
 *Billing Type Internal
 *Originating Location SAVANNAH
 *Destination Location ATHENS

Save Review and Submit
 Last Saved 11/27/2017 5:48PM

The General Information section will display. Select Accounting Defaults.



Expense Report
 Report 0000602418 Pending
 Daphne Burch [check icon]

Update Details

General Information
 *Business Purpose Attend Training
 *Description Training in Athens
 Destination Location ATHENS
 Reference

Attach Receipt
 Accounting Defaults 1

Creation Date 11/27/2017 Daphne Burch
 Updated on 11/27/2017 Daphne Burch

The Expense report Defaults window will display.

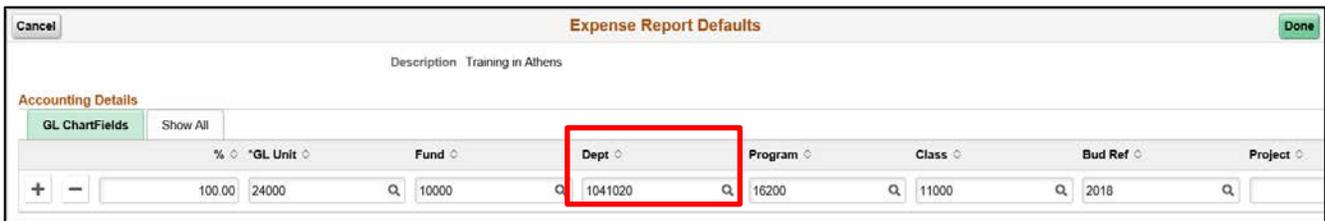


Expense Report Defaults
 Description Training in Athens

Accounting Details
 GL ChartFields Show All

%	*GL Unit	Fund	Dept	Program	Class	Bud Ref	Project
100.00	24000	10000	1043010	16200	11000	2018	

Make a change to the Chartstring used. In this example, we selected Accounting Defaults and changed Department from 1043010 to 1041020.



Expense Report Defaults

Description: Training in Athens

Accounting Details

GL ChartFields		Fund		Dept	Program	Class	Bud Ref	Project
%	*GL Unit							
100.00	24000	10000	1041020	16200	11000	2018		

Click Done.

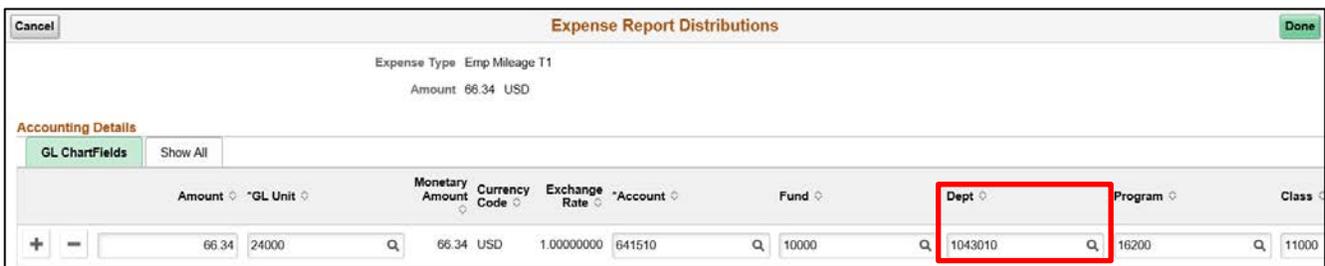
Select Update Details to return to the expense lines.

Update Details

Select Accounting.

Accounting 1 >

Note that the Chartstring was not updated.



Expense Report Distributions

Expense Type: Emp Mileage T1
Amount: 66.34 USD

Accounting Details

Amount	*GL Unit	Monetary Amount	Currency Code	Exchange Rate	*Account	Fund	Dept	Program	Class
66.34	24000	66.34	USD	1.00000000	641510	10000	1043010	16200	11000

Functional Workaround:

To prevent incorrect Chartstrings from populating an expense report when you need to change the Accounting Defaults, use one of the two functional workarounds below:

1. Create Expense Reports using the Classic navigation (use the Navigation bar to select **Employee Self-Service > Travel and Expenses > Expense Reports > Create**).
2. Create a Fluid Expense Report and update the Accounting Defaults prior to adding expense lines.

Estimated Resolution: An Oracle fix for this issue will be included in a future release.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.