Known Issue: KI9.2-150_EX – First or Last Day of Travel Meal Deduction Not Working on Copied Fluid Expense Reports

POSTED: November 22, 2021

STATUS: Active

NAVIGATION: Create Expense Report tile > Action drop down menu > Copy Expense Report > Meal Expense Line

ISSUE: When a user copies an expense report with a meal expense line(s) from the Fluid Create Expense Report tile, the First or Last Day of Travel link does not calculate the meal deduction correctly. Additionally, if the copied meal expense line had the First or Last Day of Travel deduction applied in the original expense report, the meal deduction cannot be removed in the copied version.

FUNCTIONAL WORKAROUND: ITS recommends users either create a new expense report or use the Classic Plus navigation to copy an expense report. For more information, see EX.020.100 - Creating an Expense Report from a Blank Report or EX.020.103 - Copying an Existing Expense Report.

ESTIMATED RESOLUTION: ITS is currently working on a fix for this issue and will have the resolution in production as soon as possible.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the ITS Customer Services website.