



Known Issue: KI9.2-147\_GL- nVision Drilldowns Running to Error

**POSTED:** July 21, 2021

**STATUS:** Active

NAVIGATION: Reporting Tools > PS/nVision > Define Report Request

**ISSUE:** Users working with nVision reports are receiving an error when attempting to run Drilldowns. The error is preventing the use of the drill down feature within nVision reports.

**FUNCTIONAL WORKAROUND:** There is no functional workaround at this time.

**ESTIMATED RESOLUTION:** ITS is working with Oracle on this issue and will have a fix in production as soon as possible.

**MORE INFORMATION AND SUPPORT**: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the ITS Customer Services website.



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