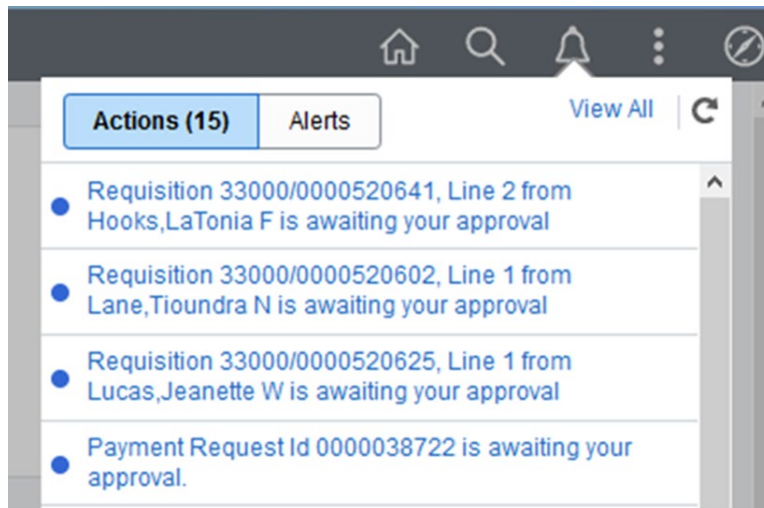


Known Issue: KI9.2-139_ePro/PO & AP – Worklist Notification Flag Issue

POSTED: November 18, 2020

STATUS: Active

ISSUE: Following Release 5.60 applied October 16, 2020, an issue was discovered where the Worklist Notification Flags on the homepage are not clearing after a user approves a transaction. For instance, a user will receive notification that a requisition needs approval. After the user approves the requisition, the requisition does not clear from the worklist view as shown below:



Transaction types affected by this issue include requisitions, purchase orders and vouchers. At this time, users need to be aware that their older notifications will remain in the dropdown, but the new notification should appear near the top section.

FUNCTIONAL WORKAROUND: There is no functional workaround at this time.

ESTIMATED RESOLUTION: ITS is working with Oracle on this issue and it will be addressed in a future release.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).