

## Known Issue: KI9.2-136\_SP, AP, EX, & GL – Incorrect Date/Time Stamp and User Information on Attachments

**POSTED:** October 23, 2020

**STATUS:** Active

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**ISSUE:** Following Release 5.60 applied October 16, 2020, an issue was discovered where the Date/Time Stamp and User ID/Name on the Attachments page displays inaccurate information. Modules affected include Suppliers, Accounts Payable, Travel & Expenses, and General Ledger

At this time, the Attachment page displays the current Date/Time and current User ID/Name for the person viewing the attachment instead of the Date/Time Stamp and User ID/Name information from when the attachment was originally uploaded. However, attachments are not affected by this issue and users can retrieve attachments as expected.

**FUNCTIONAL WORKAROUND:** There is no functional workaround at this time.

**ESTIMATED RESOLUTION:** This is a known Oracle bug and is scheduled to be addressed in an upcoming release.

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).

