Known Issue: KI9.2-136_SP, AP, EX, & GL – Incorrect Date/Time Stamp and User Information on Attachments

POSTED: October 23, 2020

STATUS: Active

ISSUE: Following Release 5.60 applied October 16, 2020, an issue was discovered where the Date/Time Stamp and User ID/Name on the Attachments page displays inaccurate information. Modules affected include Suppliers, Accounts Payable, Travel & Expenses, and General Ledger.

At this time, the Attachment page displays the current Date/Time and current User ID/Name for the person viewing the attachment instead of the Date/Time Stamp and User ID/Name information from when the attachment was originally uploaded. However, attachments are not affected by this issue and users can retrieve attachments as expected.

FUNCTIONAL WORKAROUND: There is no functional workaround at this time.

ESTIMATED RESOLUTION: This is a known Oracle bug and is scheduled to be addressed in an upcoming release.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the ITS Customer Services website.