

Known Issue: KI9.2-131_GL – nVision Drilldowns Running to Error

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: June 1, 2020

STATUS: Active

NAVIGATION: Reporting Tools > PS/nVision > Define Report Request

ISSUE: Following Release 5.56 applied May 29, 2020, users working with nVision reports are receiving an error when attempting to run Drilldowns. The error is preventing the use of the drill down feature within nVision reports. The error message is shown below:

Process Request shows status of 'INITIATED' or 'PROCESSING' but no longer running

Successfully posted generated files to the report repository

Published to RenServer RENCLSTR_0001.

HTTP transfer error.

FUNCTIONAL WORKAROUND: No functional workaround exists at this time.

ESTIMATED RESOLUTION: ITS is currently working on a fix for this issue and will have the resolution in production as soon as possible.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).

