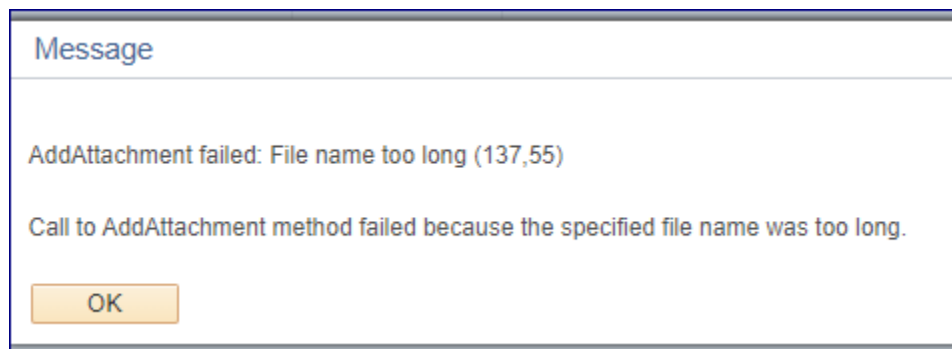


Known Issue: KI9.2-125_AP – Voucher and Payment Request File Attachment Issue

POSTED: December 18, 2019

STATUS: Active

ISSUE: An issue was identified where the file does not upload and a message does not display when users attempt to upload an attachment to Payment Requests and/or Vouchers with a file name longer than sixty-five (65) characters. Typically, users should receive the following error message when uploading a file name over sixty-five characters:



FUNCTIONAL WORKAROUND: Users should limit the attachment file name to less than sixty five (65) characters.

ESTIMATED RESOLUTION: This issue is a known Oracle bug and will be resolved in a future release. ITS will update this known issue once it is resolved.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).

