

Known Issue: KI9.2-121_CA – Encumbrance Calculation Process Running to Error

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: July 30, 2019

STATUS: Active

NAVIGATION: None

ISSUE: With Release 5.10, ITS added steps to the Encumbrance Calculation Process to archive data from the ENCUMB_CURR tables. These additional steps are causing the process to run to error when it encounters a subset of multi-incumbent positions with future-dated short work breaks or similar periods where incumbents are not active.

Do not generate or post journals for template ENC_PROJ at this time, including the journal to zero encumbrances effective dated 7/31/2019. If this journal is posted, institutional encumbrance will be zeroed for month end.

FUNCTIONAL WORKAROUND: ITS will contact affected schools with a list of positions causing the process to run to error and a list of steps to help work around the problem to allow for an encumbrance run this coming weekend.

ESTIMATED RESOLUTION: ITS is currently working on a fix for this issue and will have the resolution in production as soon as possible.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).

