
Resolved: Known Issue - KI9.2-120_CA - OneUSG Connect Accounting Adjustments Incorrectly Marked As Posted

TO: GeorgiaFIRST Financials Users

UPDATED: July 31, 2019

STATUS: Resolved

RESOLUTION: An ad hoc release applied to production yesterday fixed Known Issue KI9.2-120_CA. The Load Benefits Adjustment to GL Process no longer marks approved accounting adjustments as posted incorrectly and a functional workaround is no longer needed.

NAVIGATION: OneUSG Connect > Navigator > BOR Customizations > BOR General Ledger > Enter Accounting Adjustments

ISSUE: An issue was found where accounting adjustments are updating to a posted status but not being processed. The root cause is due to the Accounting Adjustment page using the same underlying table structure as the Benefits Reconciliation Adjustment page. Currently, if practitioners run the Load Benefits Adjustments to GL Process (BENADJLD) and accounting adjustments exist in a Valid status, the system incorrectly marks accounting adjustments as posted and does not create these entries in HR_ACCTG_LINE or PERS_SERV_BOR.

ORIGINALLY POSTED: July 18, 2019

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or https://www.usg.edu/customer_services/about_us/contact/.

