

## KNOWN ISSUE: KI9.2-118\_BP – Budget Prep Load Not Updating Annual Benefits Base Rate in OneUSG Connect

**POSTED:** June 17, 2019

**STATUS:** Active

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**NAVIGATION:** OneUSG Connect > Navigator > Workforce Administration > Job Information > Job Data

Budget Prep Load failed to update the Annual Benefits Base Rate (ABBR) on the Benefits Program Participation page within Job Data for any raises or changes in salary resulting from the Budget Prep Load process. With some exceptions, the ABBR should match the salary Annual Rate.

**FUNCTIONAL WORKAROUND:** Users can manually update the ABBR on future dated rows, or institutions with large numbers of Budget Prep rows can contact the Shared Services Center to update or correct these rows.

If users need help identifying which rows need to be updated or corrected, and/or if users would like assistance from Shared Services Center to correct ABBR on Job rows inserted by Budget Prep, please [submit an ITS Helpdesk ticket](#).

**ESTIMATED RESOLUTION:** ITS added this issue as an item for the 2021 Budget Prep updates.

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or [https://www.usg.edu/customer\\_services/about\\_us/contact/](https://www.usg.edu/customer_services/about_us/contact/).

