

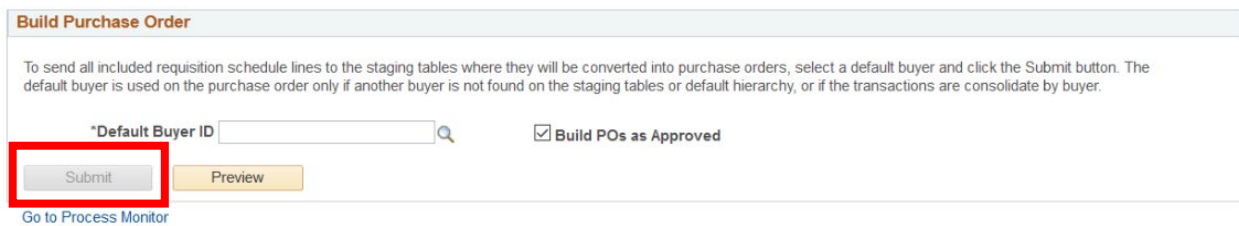
KNOWN ISSUE: KI9.2-113_ePro – Submit Button Greyed Out When Attempting to Expedite Multiple Requisitions

UPDATED: March 26, 2019

STATUS: Active

NAVIGATION: NavBar> eProcurement> Buyer Center> Expedite Requisitions

An issue was identified which causes the submit button to grey out when attempting to expedite requisitions as seen below:



Build Purchase Order

To send all included requisition schedule lines to the staging tables where they will be converted into purchase orders, select a default buyer and click the Submit button. The default buyer is used on the purchase order only if another buyer is not found on the staging tables or default hierarchy, or if the transactions are consolidate by buyer.

*Default Buyer ID Build POs as Approved

[Go to Process Monitor](#)

The submit button becomes greyed out when:

- The user enters the Requisition ID into the search field and selects search
- The user enters the Default Buyer ID
- The user selects the include checkbox for the Requisition ID to include in search and selects the submit button
- If the user attempts to expedite additional requisitions the submit button greys out

FUNCTIONAL WORKAROUND: Users need to navigate away from the page and return to the Expedite Requisitions page to expedite another requisition.

ESTIMATED RESOLUTION: ITS is actively investigating this issue. When a resolution is identified, we will update this known issue.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or [https://www.usg.edu/customer_services/about_us/contact/..](https://www.usg.edu/customer_services/about_us/contact/)