



## Known Issue: KI9.2-007-CA: Integration Broker Messages from GeorgiaFIRST Financials are not Reaching OneUSG Connect

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**POSTED:** March 27, 2018

**STATUS:** Active

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**Audience:** Commitment Accounting Practitioners

**Updated April 5, 2018:** In addition to the original issue we continue to investigate, the message produced when the project is sent to OneUSG Connect is generating an error.

**Known Issue:** Integration Broker messages from GeorgiaFIRST Financials are failing when they reach OneUSG Connect so some project information and Funding End Dates are not being updated on the Department Budget Table.

This issue is not impacting all projects and it may not impact all institutions.

**Functional Workaround:** No workaround is available.

**Tentative Resolution Information:** OneUSG Connect Support is investigating and developing a solution for this issue. The issue is more extensive than we originally thought. We will provide additional communication when it is available.

**More Information and Support:** Contact OneUSG Connect Support at [sscsupport@ssc.usg.edu](mailto:sscsupport@ssc.usg.edu) or 877-251-2644 (toll free).

Information on all active and resolved known issues are available at [www.usg.edu/oneusg\\_connect](http://www.usg.edu/oneusg_connect) under Practitioner Services.