



Known Issue: KI9.2-002-CA: Applying Subsequent Direct Retros Causing Earnings to be Incorrectly Processed

POSTED: October 11, 2017

STATUS: Active

Audience: Commitment Accounting/Financials Practitioners

Known Issue: Applying subsequent direct retros for a specific paycheck is causing earnings to be incorrectly processed.

If a direct retro has been processed for an entire check, with earnings, taxes and deductions having been retro-actively redistributed, and another retro is processed for only taxes and/or deductions, the earnings are incorrectly processed again.

The flags regarding the retro are not being processed correctly by the Commitment Accounting Actuals (PAYGL02) process.

Workaround: The workaround is to correct the incorrect earnings redistribution via a payroll adjustment in GeorgiaFIRST Financials.

This workaround results in GeorgiaFIRST Financials and OneUSG Connect being out of sync for earnings. Therefore, queries from OneUSG Connect will need to be adjusted for any of these payroll adjustments made in GeorgiaFIRST Financials.

If funding can be applied via Department Budget Earnings (DBE), fringe redirect functionality can be utilized to reduce the direct retros that are necessary.

Important Audit Information: Since the workaround will cause GeorgiaFIRST Financials and OneUSG Connect to be out of sync, institutions must keep supporting documentation of the reconciling items between the two systems.

Tentative Resolution Information: A case has been submitted to Oracle. More information will be shared as it becomes available.



More Information and Support: Contact the USG Shared Services Center at sscsupport@ssc.usg.edu or 877-251-2644 (toll free).