

**SUBJECT:** PeopleSoft Financials Foundations Upgrade – Impact to Banner-PSFIN Integration

**POSTED:** December 3, 2013

The PeopleSoft Financials (PSFIN) Foundations PeopleTools 8.52 Upgrade will take place December 12-16. This will have a direct impact on Banner-PSFIN integration as this integration relies upon database links between the two applications.

Because the PeopleSoft upgrade includes both hardware and database version, the Banner – PSFIN database links will have to be dropped and rebuilt. Additionally, non-hosted institutions will need to ensure that the appropriate firewall rules are in place for the new PSFIN server. Institutional Banner technical staff will receive email directly from the GeorgiaBEST Technical Services group providing the required firewall information by Wednesday, November 27, 2013.

ITS supplies the scripts used to create the database links from Banner to PSFIN. New versions of these scripts will be included in GeorgiaBEST Release 8.27.1 at the end of November. The following scripts will be released:

Script Name	PSFIN Database	PSFIN Database Purpose	PSFIN Availability
prod_psfincon_link.sql	FPROD	PSFIN production database	December 16 <sup>th</sup> between 7:00 am to 9:00 ( <i>Tentative</i> )
test_psfincon_link.sql	FPLAY	PSFIN non-production database used by institutions for internal testing and by Banner technical resources to compile objects.	December 5 <sup>th</sup> ( <i>Tentative</i> )
uat_psfincon_link.sql	FUAT	PSFIN user acceptance testing database used by PSFIN for scheduled end-user testing.	As scheduled by ITS. Do not use this script unless requested by ITS.

**Required Action:**

- Ensure that all institutional resources are aware that PSFIN will be unavailable from December 12<sup>th</sup> at noon through December 16<sup>th</sup> at 9:00 AM (*Tentative*) and that the resources have assessed the impact of downtime to Banner and PSFIN activity.
- Ensure that the database links are created on Monday, December 16<sup>th</sup> between 7:00 AM and 9:00 AM. At 9:00 AM, ITS will conduct a post upgrade web conference during which validation will occur including verification of Banner – PSFIN integration.

- Ensure that Banner and PSFIN functional and technical resources have developed a plan to resume normal operations following the upgrade. This plan should include:
  - Download of the Banner release.
  - Creation of firewall rules (for non-hosted institutions).
  - Internal testing between Banner Test instance and FPLAY as deemed appropriate.
  - Identification of the resource who will apply the FPROD script to Banner production before 9:00 AM on December 16<sup>th</sup> (*Tentative*) for non-hosted institutions.
  - Identification of resources that will test Banner/PeopleSoft integration during the post upgrade web conference.
  - Identification of a technical resource that will be available if issues are encountered with the interface during the post upgrade web conference.
  - ITS Hosted institutions should contact the Help Desk by Monday, December 9 to open a ticket with the GeorgiaBEST Technical Services team for the application of this upgrade.

### **MORE INFORMATION AND SUPPORT**

For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services). (This service requires a user ID and password. E-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain self-service login credentials.)

### **ADDITIONAL RESOURCES**

For information about ITS maintenance schedules or Service Level Guidelines, please visit [http://www.usg.edu/customer\\_services/service\\_level\\_guidelines](http://www.usg.edu/customer_services/service_level_guidelines). For USG services status, please visit <http://status.usg.edu>.