

## ANNOUNCEMENT

**TO:** GeorgiaFIRST PeopleSoft Financials Users

**POSTED:** July 23, 2025

**SUBJECT:** Announcement: Annual FPROD PSQUEST Password Reset – August 6th

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GeorgiaFIRST will conduct maintenance from 6:00 - 8:00 a.m. on Wednesday, August 6, 2025. The purpose of this maintenance is to change PSQUEST account passwords in FPROD. PSQUEST accounts (pqst#### and mqst####) are used to make a database-level connection to GeorgiaFIRST PeopleSoft Financials for data extraction and reporting purposes.

During this maintenance window only PSQUEST access to FPROD is affected. FPROD will still be available for web access. New passwords will be applied to all GeorgiaFIRST PSQUEST accounts as of approximately 8:00 a.m. on August 6, 2025.

**PEOPLESOFT SECURITY ADMINISTRATORS:** If you are a GeorgiaFIRST Security Administrator, contact the Support Team to request the new PSQUEST passwords available now. The Support Team will provide the new passwords only to the authorized GeorgiaFIRST Security Administrator for each institution.

In addition, do not attempt to use the institution's PSQUEST account during this maintenance window. If users have any automated scripts, take steps to ensure those scripts do not run during this maintenance window.

Any institution-specific applications, processes or scripts which use the PSQUEST accounts (pqst#### and mqst####) should not run during the maintenance window and they need to be updated to reflect the new passwords as of 8:00 a.m. on Wednesday, August 6, 2025.

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the Support team at [support@usg.edu](mailto:support@usg.edu).