

## ANNOUNCEMENT

**TO:** GeorgiaFIRST and Augusta University Peoplesoft Financials User

**POSTED:** October 29, 2024

**SUBJECT:** Update: GeorgiaFIRST Financials and Augusta University Financials Available

---

The disaster recovery process for GeorgiaFIRST Financials (FPROD) and Augusta University Financials (AUFPROD) is now complete, **and both systems are available** for use. All data should be as it was at the time the system became unavailable on Friday afternoon. We appreciate your patience during this time.

**ACTION NEEDED:** ITS recommends all users clear their Temporary Internet Files (browser cache) before logging back into the system. It is highly recommended all users clear their browser cache often, especially after an update is applied to the Production database. For more information on how to clear browser cache, click [here](#).

---

**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).