

ANNOUNCEMENT

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: May 15, 2024

SUBJECT: System Maintenance Scheduled for FPROD & AUFPROD May 17 - 18

GeorgiaFIRST Financials and Augusta Financials is scheduled for a period of downtime during the usual maintenance window of 11:15 p.m. until 7 a.m.

The system will be undergoing maintenance this Friday, May 17, until Saturday, May 18. The system will be inaccessible for an unspecified period of time during the maintenance window, so you may find that you are unable to access GeorgiaFIRST.

The following applications will be impacted during this maintenance window:

- GeorgiaFIRST PeopleSoft Financials production (FPROD)
 - PSQUEST access
 - GeorgiaFIRST Marketplace access
 - Expenses and ePro Self-Service Portal
 - Augusta University PeopleSoft Financials Production (AUFPROD)
 - Health eShop Access
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MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).