



## ANNOUNCEMENT

TO: GeorgiaFIRST and Augusta University Financials PeopleSoft Financials Users

POSTED: March 23, 2024

SUBJECT: System Maintenance Completed for FPROD and AUFPROD

The maintenance to Georgia*FIRST* Financials and Augusta University Financials from Friday, March 22 to Saturday, March 23 is complete. The following applications are now available:

- Georgia*FIRST* PeopleSoft Financials production (FPROD)
- PSQUEST access
- Georgia*FIRST* Marketplace access
- Expenses and ePro Self-Service Portal
- Augusta University PeopleSoft Financials Production (AUFPROD)
- Health eShop Access

**ACTION NEEDED:** ITS recommends all users clear their Temporary Internet Files (browser cache) before logging back into the system. It is highly recommended all users clear their browser cache often, especially after an update is applied to the Production database. For more information on how to clear browser cache, click <u>here</u>.

**MORE INFORMATION AND SUPPORT**: For business impact issues, contact the ITS Helpdesk at <u>helpdesk@usg.edu</u> or via the <u>ITS Customer Services website</u>.