



ANNOUNCEMENT

TO: Georgia FIRST and Augusta University Financials PeopleSoft Financials Users

POSTED: February 24, 2024

SUBJECT: System Maintenance Completed for FPROD and AUFPROD

The maintenance to Georgia *FIRST* Financials and Augusta University Financials from Friday, February 23 to Saturday, February 24 is complete. The following applications are now available:

- Georgia FIRST PeopleSoft Financials production (FPROD)
- PSQUEST access
- Georgia FIRST Marketplace access
- Expenses and ePro Self-Service Portal
- Augusta University PeopleSoft Financials Production (AUFPROD)
- Health eShop Access

ACTION NEEDED: ITS recommends all users clear their Temporary Internet Files (browser cache) before logging back into the system. It is highly recommended all users clear their browser cache often, especially after an update is applied to the Production database. For more information on how to clear browser cache, click here.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the ITS Customer Services website.