

ANNOUNCEMENT

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: September 8, 2021

SUBJECT: August 2021 Alight Files Loaded and Available for Processing

The following Alight files for August 2021 were loaded to OneUSG Connect HCM and are available for processing:

- Benefit Carrier Accounting File (BCAF)
- Direct Bill Payment File (DBP)
- Third Party Receivable Aging

BCAF and DBP files will be available on the SSC/FTP site this on Thursday, September 9, 2021. The Ben Recon BCAF and DBP queries may be run in lieu of these reports for reconciliation validation.

Users are encouraged to complete any benefits reconciliation processing between the hours of 8:00 a.m. and 11:00 p.m. to avoid potential issues. For assistance with benefits reconciliation processing, contact OneUSG Connect Support at oneusgsupport@usg.edu.

Note: Please be aware that Wednesdays and Fridays are Payroll, Time & Labor, Absence Management and Commitment Accounting processing days. These processes have a higher priority in the process monitor than other processes. Benefit Reconciliation processes may stay queued or “blocked” while the higher priority processes run, but will run in order submitted once these other processes complete.

If your Benefit Reconciliation processes run to No Success/Error it may be that two or more processes were initiated simultaneously. Please try initiating your process again. If it runs to No Success/Error a second time submit a ticket to oneusgsupport@usg.edu for assistance.

RELATED DOCUMENTATION: An updated Benefits Reconciliation User Guide is available [here](#). The Benefits Reconciliation Task List is available [here](#).

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).