

ANNOUNCEMENT

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: March 19, 2021

SUBJECT: GeorgiaFIRST Dashboard Refresh Times

GeorgiaFIRST completed maintenance on the following dashboards to update the data refresh time to help with performance. The refresh times are as follows:

- The Department Manager Expense Dashboard and the PO Open Encumbrance Dashboard are scheduled to refresh every two (2) hours. The Expense Dashboard will refresh within odd hours and the PO Dashboard will refresh within even hours.
- The Department Manager Revenue Dashboard and the Top Supplier Dashboard will continue to refresh hourly.

ACTION NEEDED: ITS recommends all users clear their Temporary Internet Files (browser cache). It is highly recommended all users clear their browser cache often, especially after an update is applied. For more information on how to clear browser cache, click [here](#).

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).