

ANNOUNCEMENT

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: April 20, 2020

SUBJECT: FPROD Down Due to Technical Issues

The PeopleSoft Financials production database (FPROD) is currently experiencing technical issues. Users can log in and access the PeopleSoft homepage. However, when users try to navigate away from the homepage the system displays a blank screen. ITS is actively working to remediate this.

We apologize for the inconvenience and thank you for your patience while we work to restore services.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).

