

## ANNOUNCEMENT

**TO:** GeorgiaFIRST PeopleSoft Financials Users

**POSTED:** February 20, 2020

**SUBJECT:** GeorgiaFIRST Financials YouTube Training Videos Currently Unavailable

---

The GeorgiaFIRST YouTube account was suspended, which means training videos accessed from the GeorgiaFIRST website are currently unavailable. At this time it is unclear as to why the account was suspended and ITS is working with YouTube to reestablish the account. Once GeorgiaFIRST has access to the videos, we will notify the institutions that they are available.

Users can still access training videos for Introduction to PeopleSoft v9.2, Query Training, and Asset Management via our GeorgiaVIEW Online Training. For more information on this training and how to access it, see the GeorgiaFIRST website [here](#).

---

**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).

