



ANNOUNCEMENT

TO: Georgia FIRST Financials Users

POSTED: January 13, 2020

SUBJECT: System Maintenance Scheduled for Release 5.52

For this update to be applied, ITS will shut down Production database (FPROD) beginning at 11:00 p.m. on Friday, January 17, 2020 and ending at 7:00 a.m. on Saturday, January 18, 2020.

The following applications will not be available during this scheduled maintenance window:

- Georgia FIRST People Soft Financials production (FPROD) Augusta
- PSQUEST access
- Georgia FIRST Marketplace access
- Expenses and ePro Self-Service Portal

RELATED DOCUMENTATION: ITS will provide updated release documentation on Thursday, January 16, 2020, on the Current Releases section of the <u>GeorgiaFIRST</u> <u>Financials website</u>.

NEXT SCHEDULED RELEASE: PeopleSoft Financials Release 5.54 is currently scheduled for March 20, 2020. Users will receive a reminder of when this update will occur.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at https://www.usg.edu/customer.services/about-us/contact/.

