

ANNOUNCEMENT

TO: GeorgiaFIRST Financials Users

POSTED: May 13, 2019

SUBJECT: System Maintenance Completed for FPLAY

On Friday, May 10, 2019 GeorgiaFIRST updated the FPLAY database and FPLAY is now available for use. The FPLAY environment is used by institutions for GeorgiaFIRST Marketplace training, for prototyping and testing transactions and queries, and for Banner integration testing.

ITS recommends all users clear their Temporary Internet Files (browser cache) before logging back into the system. It is highly recommended all users clear their browser cache often, especially after an update is applied to the Production database. Go to the GeorgiaFIRST website for [instructions on how to clear your cache](#).

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or https://www.usg.edu/customer_services/about_us/contact/.

