

Announcement

TO: Georgia FIRST PeopleSoft Financials Users

POSTED: November 8, 2018

SUBJECT: Regression Testing Needed Prior to Oracle Annual Maintenance Release (5.40)

As communicated in an announcement dated October 18, 2018, PeopleSoft Financials Update 5.40 will be applied from **Thursday, November 29, 2018, at 5:00pm to Monday, December 3, 2018, at 7:00am**. This Oracle annual maintenance includes Images 9.2.024 – 9.2.027 and PeopleTools upgrade 8.56.12, as well as new enhancements and functionality.

In preparation for this release, institutions are requested to perform regression testing for any downstream integration using PSQUEST 2-tier access. If your institution currently uses a 2-tier connection to access PeopleSoft Financials data, you should perform regression testing to ensure that your access to this data will not be impacted. **Institutional regression testing should be completed no later than Wednesday, November 21.**

The information needed to perform this testing is provided below:

- Test database: FPRE
- PSQUEST User Name: PQST### (where ### is your business unit number)
- PSQUEST Password: Same password you use for your PSQST### account in FPROD
- Contact <u>helpdesk@usg.edu</u> to request the connection details to FPRE

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu/customer_services.

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit <u>http://www.usg.edu/customer_services/service_level_guidelines</u>. For USG services status, please visit <u>http://status.usg.edu</u>.



