
Announcement

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: October 18, 2018

SUBJECT: Extended System Maintenance Scheduled for GeorgiaFIRST Financials (Release 5.40)

PeopleSoft Financials Update 5.40 will be applied from **Thursday, November 29, 2018, at 5:00pm to Monday, December 3, 2018, at 7:00am**. This Oracle annual maintenance includes Images 9.2.024 – 9.2.027 and PeopleTools upgrade 8.56.10, as well as new enhancements and functionality.

The following applications will not be available during this scheduled maintenance window:

- GeorgiaFIRST PeopleSoft Financials production (FPROD)
- PSQUEST access
- GeorgiaFIRST Marketplace access
- Expenses and ePro Self-Service Portal

In preparation for this release, your institution should take the following steps:

1. Communicate system downtime to your campus stakeholders (Banner, Department users, third-parties, etc.).
2. Communicate system downtime for Self-Service: GeorgiaFIRST Marketplace (Shoppers, Requesters and Buyers) and Travel & Expenses module.
3. Obtain Release 5.40 documentation as it becomes available from ITS (Job Aids, Business Processes, Known Issues, etc.).
4. Be prepared to complete all daily/month end transactional processing and have all users logged out of PeopleSoft Financials by 5:00pm, November 29, 2018.

Release Information: ITS will provide an update as release documentation becomes available on the GeorgiaFIRST Financials website.

MORE INFORMATION and SUPPORT

BUSINESS IMPACT EMERGENCY ISSUES CONTACT ITS HELPDESK IMMEDIATELY
706-583-2001, or 1-888-875-3697 (toll free within Georgia)

ALL OTHER NON-URGENT ISSUES contact ITS Helpdesk via Self-service support website
http://www.usg.edu/customer_services (requires a User ID and password, email
helpdesk@usg.edu to obtain credentials)E-mail: helpdesk@usg.edu

ADDITIONAL RESOURCES

ITS Maintenance Schedule and Service Level Guidelines:
http://www.usg.edu/customer_services/service_level_guidelines/

